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NOTICE OF MEETING

Date and Time Friday, 4th October, 2019 at 10.00 am

Place Ashburton Hall, Elizabeth II Court, The Castle, Winchester

Enquiries to members.services@hants.gov.uk

FILMING AND BROADCAST NOTIFICATION

This meeting may be recorded and broadcast by the press and members of the public.

AGENDA

1. APOLOGIES FOR ABSENCE

2. DECLARATIONS OF INTEREST

To enable Members to declare to the meeting any disclosable pecuniary interest they may have in any matter on the agenda for the meeting, where that interest is not already entered in their appointing authority's register of interests, and any other pecuniary or personal interests in any such matter that Members may wish to consider disclosing.

3. MINUTES OF THE PREVIOUS MEETING (Pages 5 - 14)

To confirm the minutes from the previous meeting.

4. QUESTIONS AND DEPUTATIONS

To receive any questions or deputations in line with Rule 31 and 31A of the Panel's Rules of Procedure.

5. CHAIRMAN'S ANNOUNCEMENTS

To hear any announcements the Chairman may have for this meeting.

6. POLICE AND CRIME COMMISSIONER'S ANNOUNCEMENTS

To hear any announcements the Commissioner may have for the Panel.

7. POLICE AND CRIME PANEL - QUESTIONS TO THE CHIEF CONSTABLE

To allow the Panel to ask questions of the Chief Constable in relation to the operational policing establishment, to support the Panel in its preparation for the scrutiny of the proposed budget and precept for 2020/21.

8. POLICE AND CRIME COMMISSIONER - ANNUAL REPORT (Pages 15 - 36)

To receive the draft Annual Report of the Police and Crime Commissioner for the 2018/19 year.

9. POLICE AND CRIME COMMISSIONER - POLICE AND CRIME PLAN DELIVERY (Pages 37 - 44)

To receive a quarterly update from the Police and Crime Commissioner detailing delivery against his Police and Crime Plan.

10. POLICE AND CRIME PANEL - EFFECTIVE AND EFFICIENT OPERATIONAL POLICING PROACTIVE SCRUTINY (Pages 45 - 54)

To agree the outcomes and recommendations of the Panel's review of considering how the Commissioner is supporting effective and efficient operational policing for Hampshire and the Isle of Wight.

11. POLICE AND CRIME PANEL - ANNUAL REPORT (Pages 55 - 66)

To receive a report from the Chairman detailing the Panel's Annual Report for the 2018/19 year.

12. POLICE AND CRIME PANEL - FINANCIAL MONITORING LEADING TO THE 2020/21 GRANT BUDGET AGREEMENT (Pages 67 - 72)

To consider a paper monitoring the Police and Crime Panel's budget for 2019/20, in advance of agreeing the proposed budget for 2020/21.

13. POLICE AND CRIME PANEL - UPDATE FROM WORKING GROUPS

To receive a verbal update from recent meetings of the Panel's working groups.

14. POLICE AND CRIME PANEL - GOVERNANCE UPDATE (Pages 73 - 80)

To consider a report outlining revisions to the Panel's governance protocols and/or documentation

15. POLICE AND CRIME PANEL - WORK PROGRAMME (Pages 81 - 92)

To consider a report setting out the proposed future work programme for the Panel.

ABOUT THIS AGENDA:

This agenda is also available on the 'Hampshire Police and Crime Panel' website (www.hants.gov.uk/hampshire-pcp) and can be provided, on request from 01962 847336 or members.services@hants.gov.uk, in alternative versions (such as large print, Braille or audio) and in alternative languages.

ABOUT THIS MEETING:

The press and public are welcome to attend the public sessions of the meeting. If you have any particular requirements, for example if you require wheelchair access, please call the telephone number/use the e-mail address above in advance of the meeting so that we can help.

Appointed Members of the Police and Crime Panel attending this meeting qualify for travelling expenses in accordance with their Council's 'Member's Allowances Scheme', as set out in the agreed Police and Crime Panel Arrangements.

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HAMPSHIRE POLICE AND CRIME PANEL

**Friday, 5th July, 2019 at 10.00 am
Held in Ashburton Hall, Winchester
(Hampshire County Council)**

Councillors:

Chairman

p David Stewart
(Isle of Wight Council)

Vice Chairman

p Jan Warwick
(Hampshire County Council)

p Martin Pepper
(Gosport Borough Council)

p Simon Bound
(Basingstoke & Deane Borough Council)

p Lee Hunt
(Portsmouth City Council)

p Russel Oppenhiemer
(East Hampshire District Council)

p Trevor Cartwright MBE
(Fareham Borough Council)

p Steve Clarke
(New Forest District Council)

a James Radley
(Hart District Council)

p Tonia Craig
(Eastleigh Borough Council)

p Lisa Griffiths
(Winchester County Council)

p Ken Muschamp
(Rushmoor Borough Council)

a Phillip Lashbrook
(Test Valley Borough Council)

p Dave Shields
(Southampton City Council)

p Gary Hughes
(Havant Borough Council)

Co-opted Members:

Independent Members

p Michael Coombes
p Bob Purkiss MBE

Local Authority

p Brian Laming
p Frank Rust
p Lynne Stagg

At the invitation of the Chairman:

Paul Griffith
Michael Lane
Enzo Riglia

*Legal Advisor to the Panel
Police and Crime Commissioner for Hampshire
Acting Chief Executive, Office of the Police and Crime
Commissioner*

BROADCASTING ANNOUNCEMENT

The Legal Advisor to the Panel opened the meeting prior to the election of the new chairman.

It was announced that the press and members of the public were permitted to film and broadcast the meeting. Those remaining at the meeting were consenting to being filmed and recorded, and to the possible use of those images and recordings for broadcasting purposes.

220. APOLOGIES FOR ABSENCE

Apologies were received from:

- Councillor Phillip Lashbrook, Test Valley Borough Council
- Councillor James Radley, Hart District Council

221. DECLARATIONS OF INTEREST

Members were able to disclose to the meeting any disclosable pecuniary interest they may have in any matter on the agenda for the meeting, where that interest is not already entered in their appointing authority's register of interests, and any other pecuniary or non-pecuniary interests in any such matter that Members may wish to disclose.

No declarations were made.

222. ELECTION OF CHAIRMAN

The process of electing a Chair, which was set out in the Panel Arrangements was explained and it was noted that appointment would be for a period of one year, until the annual meeting in 2020.

Cllr David Stewart was nominated by Independent Member Bob Purkiss and seconded by Cllr Stagg and as the sole nominee duly elected.

Councillor David Stewart in the Chair.

223. ELECTION OF A VICE CHAIRMAN

The Chair called for nominations for the position of Vice Chair of the Panel, an appointment which would be for one year, until the annual meeting in 2020.

Cllr Jan Warwick was nominated by Cllr Clarke and seconded by Cllr Griffiths and as the sole nominee duly elected.

224. MINUTES OF THE PREVIOUS MEETING

The Minutes from the 5 April 2019 meeting were confirmed as a correct record and signed by the Chair.

225. **QUESTIONS AND DEPUTATIONS**

No questions or deputations were received by the Panel on this occasion.

226. **CHAIRMAN'S ANNOUNCEMENTS**

The Chairman welcomed returning Members as well as Councillors Hunt, Lashbrook, Oppenheimer and Pepper, who had recently been appointed to the Panel. The Chairman also thanked those Members whose term had ended for their contributions to the work of the Panel. The Chairman reaffirmed the Panel's statutory duty to support and scrutinise the Commissioner in his strategic role and responsibilities, and noted that this would form the basis of an upcoming induction and refresher event for Panel Members.

Noting the presentation on the progress against the Panel's current proactive scrutiny, at item 13 of the agenda, the Chairman offered his thanks to those organisations who had contributed to the scrutiny to date. The Chairman appreciated that the organisations responding had given considerable time to provide detailed responses to the Panel's call for evidence, and that their views would significantly enhance the outcomes of the Panel's work.

The Chairman announced that he had recently discussed with the Commissioner the investigation into deaths at Gosport War Memorial Hospital. The Chairman expressed assurance as a result of the Commissioner's positive response and through the actions taken by the Commissioner and his team in respect of this matter.

The Chairman invited Members to bring forth questions for the Commissioners consideration, through which:

- Members requested an update from the Commissioner in respect of the progress against the police officer recruitment funded through the increase in the policing precept for 2019/20. It was heard that the Panel had recently reached out to the Commissioner and his team to request figures relating to the officer strength and establishment. Members expressed that there had been some delay in this information being shared, however the Chairman of the Finance working group had written to the Acting Chief Executive ahead of the Panel meeting and had received a full and prompt response.
- The Commissioner was asked to provide an update on efforts to tackle serious violence and knife crime
- It was noted that the Police authority had undertaken an in-depth enquiry into the deaths at Gosport War Memorial, and the Commissioner was asked whether the details of this enquiry had been made available to those undertaking the latest investigation.

227. **POLICE AND CRIME COMMISSIONER'S ANNOUNCEMENTS**

The Chair invited announcements from the Commissioner who explained that, whilst he hadn't brought forth any announcements for this meeting he would be happy to address questions raised by Members under item 7 of the agenda. The

Commissioner also extended his welcome to the Members who had recently joined the Panel.

The Commissioner assured Members that the new investigation into deaths at Gosport War Memorial included the sharing of all historical data. The Commissioner expressed that the level of support for this investigation at a national level had been good and had ensured that appropriate priority was given to the review, whilst minimising the impact on current policing priorities. Members heard that all costs for the review would come through Hampshire Constabulary and that national government had covered 85% of the initial costs of the first bill. The Commissioner assured Members that he was maintaining a dialogue with the Home Office to ensure that they were aware of the cost implications of the investigation. The Commissioner reminded Members that the review was an operational policing matter and that both himself and the Chief Constable had supported the decision for the investigation to be undertaken by an independent force.

The Commissioner stated the following figures in respect of previous, current and anticipated staffing for Hampshire Constabulary:

Police Officers

January 2019 – 2032 establishment, 1925 strength

June 2019 – 2055 establishment, 2011 strength

January 2020 - 2055 establishment, 2092 strength

Police Community Support Officer (PSCOs)

January 2019 – 339 establishment, 259 strength

June 2019 – 241 establishment, 236 strength

January 2020 - 236 establishment, 194 strength

The Commissioner expressed that he felt these figures were representative of data presented to the Panel in January 2019, as part of Panel's consideration of the proposed policing precept. At that time the Chief Constable had made an operational decision to increase the number of Police Constables and therefore reduce the number of PSCO's, based on the changing crime landscape and a need for increased availability of full warranted powers. The Commissioner was clear that the value of the PSCO's and how they contribute to safer communities was well appreciated. The Commissioner further explained that the Chief Constable's intention was to release PSCOs time, by increasing the number of officers available, to enable them to enhance their work and impact within the communities of Hampshire and the Isle of Wight (IOW).

The Commissioner affirmed his commitment that the additional funds raised through the increase to the precept should wholly and fully be spent on local safety, and as part of that increasing officers on the ground. Members heard that the Commissioner had recently written to the Chief Constable who had confirmed that the Constabulary were on track to recruit and complete the initial training of the anticipated 210 new police officers by the end of December 2019.

The Commissioner presented a short video following recent police officer recruits through their training.

In response to a question from Members it was heard that the Commissioner had challenged the Chief Constable to continue to encourage applications to the force from those from Black, Asian and minority ethnic (BAME) communities. The Commissioner stated his confidence that the Chief Constable was strong in her commitment to making the force representative of the communities it serves. Members heard the Commissioner shared regular dialogue with the Chief Constable looking at barriers, changes and appropriate adjustments throughout the whole of policing to ensure that applications from those communities were encouraged and inspired, and to ensure that BAME recruits felt equal to any other.

In response to the question of knife crime, the Commissioner explained that incidents in Hampshire and the Isle of Wight were lower than other areas, and the key concern locally, in respect of violent crime, was Domestic Abuse. He further explained that violent crime and risk from sharp instruments is not just knife crime but can take other forms. Members heard that Hampshire was one of 18 forces nationally who had been successful in bidding for surge funding to tackle violent crime and had received £1.2m additional funding to set up violence reduction units. The Commissioner had also recently secured £316,000 of funding from the Home Office early intervention fund and that £300,000 had been granted by the Ministry of Justice to Hampshire as one of five policing areas involved in a pilot to tackle sexual abuse. The Commissioner was clear that such issues could only be tackled through a strong partnership approach, with partners sharing knowledge and resources to deliver the best outcomes for the residents of Hampshire and IOW.

Following temporary staffing changes, the Chairman asked whether the Commissioner felt comfortable that he had sufficient resource within his office to deliver in the short term. In reply the Commissioner expressed his concerns that his office was underfunded. Members heard that a reduction in headcount in the Commissioner's team, as a result of budget constraints, had impacted on staff morale and upon resource to deliver against the Police and Crime Plan, against a backdrop of underfunding for policing and community safety.

Members heard that the statutory requirements upon the Office of Police and Crime Commissioner required significant resource and that the Commissioner recognised that the Panel had, when appropriate, challenged recruitment of staff within his office, to ensure they were required. Requests for information from the Panel also required resource, which was a challenge for the Commissioner, and in reply Members clarified that where possible the Panel would only ask for information which was already being produced for other purposes or otherwise readily available to the Commissioner and his team.

The Commissioner was confident in the value contributed by his team, both to policing and crime prevention and noted that through its working groups the Panel had both supported and valued the work of the Commissioner's team.

228. **POLICE AND CRIME COMMISSIONER - POLICE AND CRIME PLAN DELIVERY**

Members received a presentation setting out an update on delivery against the Police and Crime Plan 2016-2021. Members heard:

- The Commissioner had recently provided additional funding to the Chief Constable to support Hampshire Scientific Services to meet the now required standards. Funding was also granted to Hampshire Search and Rescue, enabling them to add value to frontline policing through better equipping volunteers, and to CountryWatch for technology to enhance safety in rural communities.
- Enhancements had been made to the Commissioner's procurement strategy to demonstrate commercial best practice and allow the Estates Programme to deliver best value and service.
- Community Remedy had been revised and extended to ensure it could be effective and properly targeted.
- The Commissioner had provided an underwriting guarantee for the Police ICT programme. Recognising that this was a risk approach, the Commissioner determined the benefit of allowing the opportunity for better value and savings in contractual and procurement opportunities outweighed any potential risk.
- Hampshire Constabulary were one of the first forces to adopt the use of electric powered vehicles. The savings generated from the use of electric vehicles had enabled the purchase of additional front-line specialist operational vehicles.

In response to questions, the Panel heard:

- SafetyNet was provided by the Commissioner and his team were seeking to enhance the benefits for the end users by inputting core source data and adding health data from a nationally available data set. Whilst Community Partnerships were now being asked to contribute £2,000 per annum per partnership to access the system, the Commissioner expressed that he would be happy to discuss and negotiate this with any partner who felt they couldn't afford it. A free service was also being provided by the Commissioner's office to organisations unable to afford a fee.
- The Commissioner was aware that in some areas the police had not been using the system effectively due to demands on their time. Members heard that the Commissioner had challenged this with the Chief Constable and her view was that the force must support SafetyNet and use it effectively, as the Police contribution to the system was essential.
- The Commissioner's team would review the information available on their website in respect of complaints, following concerns raised by Members as to the visibility of such information.
- In response to comments about a recent article in the Southern Daily Echo, the Commissioner explained a refresher had been provided to the first response teams regarding effective communication with members of the public making such reports. Whilst being clear that this was an

operational matter the Commissioner suggested it was likely he would raise it with the Chief Constable at the next COMPASS meeting.

- A recent Safer Together event, hosted by the Commissioner in Portsmouth, had allowed him to meet with people who may not otherwise seek opportunity for their voice to be heard. As part of the event members of the public could vote for projects, with the winner receiving a £500 grant.
- The fleet management team would be monitoring the use of Constabulary vehicles in Portsmouth and Southampton, following the proposal for imposed air space restrictions in both cities within the next year. Members heard that the Chief Constable had made this a priority, with the agreement of the Commissioner.
- Work to implement the new Contact Management Platform was nearing roll-out, with final testing currently in progress and a review meeting scheduled for the week following the Panel meeting.

RESOLVED:

That the update on the delivery of the Police and Crime Plan is noted.

The Chair paused the meeting for a 10 minute comfort break, suspending the meeting from 11:30 to 11:40.

229. **POLICE AND CRIME PANEL - APPOINTMENTS REPORT 2019/20**

Members received a report from the Democratic Services Officer to the Panel setting out how the Police and Crime Panel was meeting the balanced appointment objective in its Membership for the 2019/20 municipal year. It was noted, by the Chairman, that the report demonstrated that the balanced appointment objective was being met in respect of the political proportionality of the Panel's Membership.

RESOLVED:

That the Panel notes its Membership for the 2019/20 municipal year, as laid out in Table 2 of the report.

That the Panel notes the Panel Membership was, at the time of the meeting, politically proportionate for the purpose of the balanced appointment objective, as laid out in Table 3 of the report.

230. **POLICE AND CRIME PANEL - MEMBERSHIP OF WORKING GROUPS**

Members received a report from the scrutiny officer to the Panel setting out the required membership of the Panel's working groups for consideration and appointment.

RESOLVED

That the Panel agree the final membership of the Complaints Sub-committee, Finance Working Group, Plan Working Group and Proactive Scrutiny Task and Finish Group for the 2019/20 municipal year, as follows:

Complaints Sub-Committee:

Cllr Lisa Griffiths
Cllr Ken Muschamp
Bob Purkiss
Cllr Frank Rust
Cllr Jan Warwick

Finance Working Group:

Michael Coombes
Cllr Gary Hughes
Cllr Brian Laming
Cllr Martin Pepper
Vacancy

Plan Working Group:

Cllr Simon Bound
Cllr Steve Clarke
Cllr Frank Rust
Cllr Dave Shields
Cllr Lee Hunt

Proactive Scrutiny Task and Finish Group:

Cllr Simon Bound
Cllr Steve Clarke
Michael Coombes
Cllr James Radley
Cllr Dave Stewart
Cllr Jan Warwick

231. POLICE AND CRIME PANEL - ANNUAL COMPLAINTS REPORT

Members received a report from the scrutiny officer to the Panel detailing the activities of the Complaints Sub-Committee over the last 12 calendar months. It was noted, by the Chairman, that complaints activity in the last year had been broadly in-line with the previous 12 months.

RESOLVED:

That the annual complaints report is noted.

232. **POLICE AND CRIME PANEL - UPDATE FROM WORKING GROUPS**

The Chairman of the Panel's Plan working group and Finance working group were invited to present an update on the activities of the working groups in the last quarter. Members heard:

- At their most recent meeting the Plan working group had, on behalf of the Panel, scrutinised information presented by the OPCC regarding progress against delivery of the Police and Crime Plan. Councillor Bound noted that, as they enter the final year of the Commissioner's current term, the number of active projects being undertaken by the Office of the Police and Crime Commissioner (OPCC) had reduced as efforts were concentrated on projects which could be delivered within the time and resources available.
- Michael Coombes explained that the Finance working group had not met in the last quarter, however that he had written to the Acting Chief Executive of the OPCC, asking a number of questions regarding the financial position and progress against the recruitment of police officers and had received a prompt and comprehensive response.

The Chairman then gave a presentation, on behalf of the Proactive Scrutiny Task and Finish Group, outlining progress against the process agreed for the Panel's proactive scrutiny looking at how the Commissioner is enabling effective and efficient operational policing for Hampshire and IOW.

233. **POLICE AND CRIME PANEL - WORK PROGRAMME**

Members received a report from the Democratic Support Officer to the Panel which setting out the proposed work programme for the Panel.

The Chairman noted that he intended to add the following items to the Panel's work programme, for consideration at future meetings:

- Police and Crime Commissioner – Contact Management Platform

RESOLVED:

That the work programme is agreed.

Chairman, 4 October 2019

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THE

**2018
2019**

ANNUAL REPORT
FROM THE POLICE
AND CRIME
COMMISSIONER



“ I CONTINUE TO RELISH THE CHALLENGES AND OPPORTUNITY TO SERVE IN THIS POSITION AND DELIVER ON MY POLICE AND CRIME PLAN.



FOREWORD TO FOLLOW

DRAFT

DRAFT

CHAMPION COMMUNITY NEEDS

Support victims and those affected by crime and disorder.

Victims are at the heart of policing and the wider criminal justice system. This is why it is my first priority to ensure that victims and those affected by crime and disorder are supported.

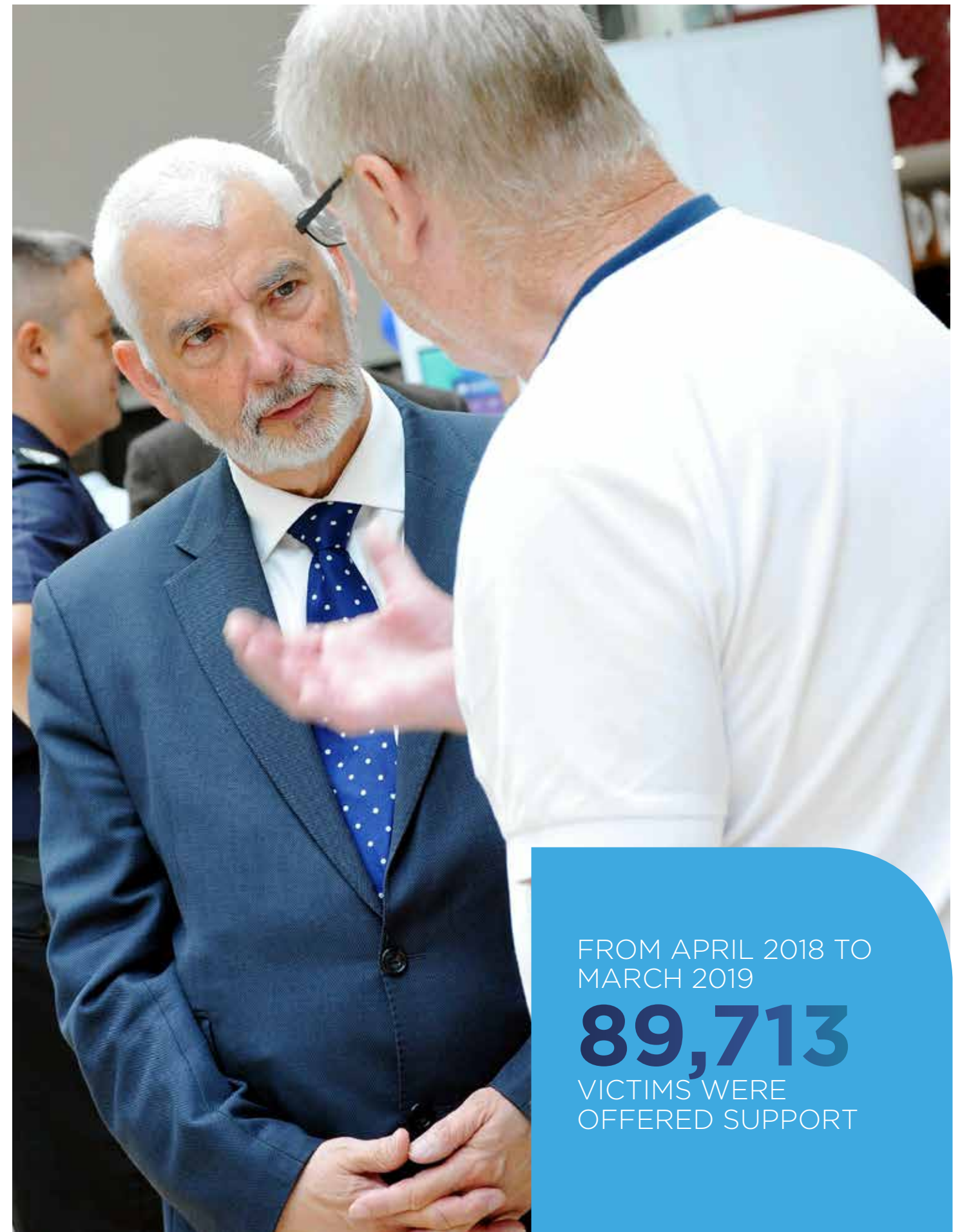
Supporting victims through the Victim Care Service

In April 2018, I awarded the contract to Victim Support to provide the improved Victim Care Service for victims of crime across Hampshire, the Isle of Wight, Portsmouth and Southampton. The contract will run until March 2023, with funding of £850,000 per annum. The Service provides practical and emotional support to victims and their families whether they have reported to the police or not, to help them cope and recover from the harmful impact of the crime. Over the next four years the funding will be focussed on delivering specialist case workers for working with children and victims of serious crime including domestic abuse, and sexual crime.

From April 2018 to March 2019:

- 89,713 victims were offered support. This includes:
 - 6,674 children and young people
 - 8,780 victims of domestic abuse
 - 629 victims of sexual crime
- 10,811 needs assessments were undertaken
- 3,151 victims received full support. This includes:
 - 343 children and young people
 - 596 victims of domestic abuse
 - 204 victims of sexual crime
- 97.2% satisfaction rate for immediate support
- 100% would recommend the service to family and friends
- Through the development of a referral mechanism with the Independent Sexual Violence Advocates (ISVA) service, 61 victims on their waiting lists were provided with interim support

During the year, the Victim Care Service attended 40 public facing community events and a further 22 community sector networking events to raise awareness of the service. An additional 420 people were supported at these events in terms of signposting, referrals, information provision or emotional support.



FROM APRIL 2018 TO
MARCH 2019

89,713
VICTIMS WERE
OFFERED SUPPORT

SUPPORTING VICTIMS OF DOMESTIC ABUSE

Working in partnership with four top tier authorities I provided just over £600,000 to services that support victims of domestic abuse across Hampshire, Isle of Wight, Portsmouth and Southampton. In addition to this I have continued to support a number of partner organisations delivering services to those who have experienced domestic abuse to help to break the cycle and to help to keep them safer. I have contributed £48,000 of funding to five projects which have supported 600 people. Projects have included:

Southampton Women's Aid for Safer Futures, which is a specific community based project for children under 12 living with domestic abuse violence because early intervention limits the impact of domestic abuse.

Wight Dash on the Isle of Wight for:

- Children's play therapy - the delivery of play therapy and protective behaviours sessions to children who have experienced / witnessed domestic abuse. Parenting advice to carers.
- Freedom programme - A 12-week rolling programme, aimed at helping victims to understand the dynamics of an abusive relationship.
- Outreach - The outreach service provides support in the community to people in abusive relationships. Support is both practical and emotional.

Portsmouth Abuse and Rape Counselling Service to provide emotional telephone support (ETS) for victims/survivors of domestic abuse in Fareham, Gosport and Havant.

DOMESTIC ABUSE AND SEXUAL CRIME

During the last year, I have also invested £91,000 into four projects to support victims of domestic abuse and sexual crime which directly helped over 9,500 victims. The projects I supported included:

Yellow Door for:

- A counselling service (19+) to provide emotional support to adults and families affected by domestic and/or sexual abuse on the Isle of Wight and in Eastleigh, New Forest, Southampton and Test Valley.
- A counselling service to provide emotional support to children, young people and families who have been affected by domestic and/or sexual abuse in Eastleigh, New Forest, Southampton and Test Valley.

The STAR project, which is an award winning project directly targeting those most at risk. The project delivers education and prevention sessions on domestic and sexual assault in schools and youth settings in Eastleigh, New Forest, Southampton and Test Valley.

I HAVE PROVIDED
£600,000
TO SERVICES
THAT SUPPORT
VICTIMS OF
**DOMESTIC
ABUSE**

SEXUAL CRIME

Victims of sexual crime include women, men and children and can also be vulnerable in other areas. This year I funded Independent Sexual Violence Advisors (ISVA) for Hampshire, Isle of Wight, Southampton and Portsmouth. The ISVAs support people who have experienced rape, sexual violence or abuse and provide information, advice and support, including through the criminal justice process if required

During this year:

- Southampton received 243 referrals
- Portsmouth received 128 referrals
- Hampshire received 595 referrals
- The ISVAs attended and supported 40 court cases

Working in partnership and collaboratively is important. This year I have invested £99,000 in five projects to support sexual crime victims and the most vulnerable, which included the following:

CISterS: surviving rape and sexual abuse for Empowerment of Female Survivors of Familial Childhood Sexual Abuse. This provides female survivors with the opportunity to improve emotional wellbeing through meeting other survivors within a safe setting and allows them to move forward from their past.

Yellow Door for:

- Independent Sexual Violence Advisors (ISVAs) for Southampton, which provide advocacy and support with agencies to ensure appropriate advice, information and practical support is given following rape/sexual assault for individuals aged 11 and over.
- Young People's Independent Sexual Violence Advisor (ISVA) for Eastleigh, New Forest, and Test Valley, which provide advocacy and support with agencies to ensure appropriate advice, information and practical support is given following rape/sexual assault for young people aged 11 - 18.

The Hampton Trust for an Independent Sexual Violence Advisor for IOW residents aged 18+ who are victims/survivors of a current or historic sexual assault.

Community First - Rape and Sexual Abuse Centre for a Male Counselling and Peer Support Service in Basingstoke and Deane, East Hampshire, Eastleigh, Test Valley and Winchester which provides a male only wraparound service offering peer support groups & specialist 1:1 counselling in Hampshire for victims of sexual abuse.

I have also funded a Crisis Worker to support victims who attend the Sexual Abuse Referral Centre because they have experienced rape, sexual violence or abuse. During the year 138 referrals were received.

“WORKING IN PARTNERSHIP AND COLLABORATIVELY IS IMPORTANT. THIS YEAR I HAVE INVESTED £99,000 IN FIVE PROJECTS TO SUPPORT SEXUAL CRIME VICTIMS AND THE MOST VULNERABLE.”

FRANKIE WORKERS

I have introduced three separate Frankie Worker Services in Hampshire, the Isle of Wight and Portsmouth, providing 18 hours of trauma informed counselling to children and young people (CYP) who have experienced any form of sexual abuse. All three of the services work positively alongside partner agencies to decrease the trauma that children suffer from sexual abuse.

The Hampshire Frankie Worker Service has received 87 referrals with over 1500 counselling hours made available, which has had an 80% success rate in improving a child's overall wellbeing and reducing the impact of trauma. Hampshire expanded its service to offer sessions to the parents of children receiving a service which will benefit the children and enable better understanding of the risks for the whole family.

Portsmouth Frankie Workers are based within the Portsmouth City Council Edge of Care team which has a positive impact on partnership working and 27 referrals have been received, with 27 referrals also being received in the Isle of Wight.

Page 20



RESTORATIVE JUSTICE

Restorative Justice (RJ) offers those harmed by crime and those responsible for the harm the opportunity to communicate with each other. It gives victims the opportunity to be heard, to ask questions of the offender, and to have their say in what they want to happen next. For some people who have been affected by crime it can help them to explore why the crime happened, to feel less fearful of crime in the future and help people to move forward. Evidence shows that most victims who participate in RJ will come away feeling satisfied because the process has allowed them to have their say. 85% of victims who have participated would recommend it to others.

For offenders, RJ provides an opportunity to face the consequences of their actions, recognising the impact of their offending behaviour upon others and, where possible, make amends. As a consequence RJ has the potential to reduce re-offending and support people in addressing their offending behaviour by motivating them to change and become law-abiding members of society.

In April 2018 I contracted Restorative Solutions to ensure that high quality Restorative Justice is accessible to every victim of crime and anti-social behaviour, whatever their individual circumstances. The contract is for three years. In line with my priorities, the service will also accept referrals from Hampshire Constabulary for anti-social behaviour incidents where it is felt that a restorative approach may prevent a situation escalating, a crime being committed and importantly a victim being created.

From the 1 April 2018 to 31 March 2019:

- The RJ service spoke directly to 560 people who were referred to the service, either directly, or through the newly established pro-active contact method with Hampshire Constabulary
- This is a significant increase (+399) in the number of victims being contacted and offered the opportunity to engage in the restorative process in comparison to the previous financial year



- Awareness of the service is increasing and as a result more victims are being offered RJ, resulting in:
 - o 32 RJ process facilitated between victims and those who caused them harm, either through direct or indirect methods
 - o This is an 18.5% increase from the previous financial year
 - o Practitioners involved in these cases spent 578 hours directly supporting participants
- 142 awareness raising sessions were delivered to approximately 3000 professionals, volunteers and community members
- Cases where a conference was facilitated this year includes assault, rape and death by dangerous driving
- In September 2018 the Hampshire RJ microsite was launched providing bespoke RJ information for victims and professional living or working in Hampshire. www.rjhampshire.org.uk

In April 2019 I was pleased to host a Restorative Conference with Hampshire Constabulary and Youth Offending Teams across Hampshire, Portsmouth, Southampton and the Isle of Wight, which focussed on challenging the assumptions about when the use of RJ is appropriate. Specifically, it explored the concerns some hold about the use of RJ in cases of domestic or sexual abuse as well as violent extremism. The conference brought together practitioners from across partner organisations and 94% of attendees said they would be 'much more likely to refer someone to the RJ service' after learning more about it at the conference, with one delegate describing the conference as 'the most informative, powerful and inspiring conference that I have ever attended.'

While Restorative Justice is a victim focused approach, it also has benefits for offenders and can help them fully understand the impact of their behaviour and to learn from this and turn their own lives around. During Restorative Justice Week in November 2018, I jointly hosted an event at HMP YOI Winchester (Her Majesty's Prison /Young Offenders Institute) to provide prisoners with details of the services available to help them re-integrate successfully into society and promote RJ as one of those options.



SUPPORTING THE VULNERABLE

Supporting those most vulnerable and at risk from crime and exploitation continues to be an important focus of my commissioned projects and during the last year I invested £108,135 in local projects including:

Test Valley Borough Council for the Big Band Buffet, which is a multi-agency crime prevention and safety information event for older, socially isolated and vulnerable residents at higher risk of crime/ASB.

Hampshire Search and Rescue Dogs for additional equipment to continue providing the life-saving service alongside the police.

Barnardo's Hampshire Trafficking Service who provide 1-1 holistic support to suspected/confirmed trafficked young people up to 24 yrs. Guidance is also provided on safeguarding and training to raise awareness.

Southern Domestic Abuse Service who work with young people who are experiencing / have experienced / are affected by Child Sexual Exploitation in the Havant.

Portsmouth Abuse & Rape Counselling Services who delivered specialist counselling sessions to young people aged 11+, who are at risk of or have experienced Child Sexual Exploitation in Portsmouth.

Y Services to support young people to be safe and healthy, both physically and mentally, through targeted group delivery, and 1-1 support sessions in Fareham, Gosport and Havant.



MODERN SLAVERY PARTNERSHIP

My office currently chairs the Hampshire and Isle of Wight Modern Slavery Partnership, which has members representing nearly 50 local authority departments, private business, victim support services and voluntary organisations. The aim of the Partnership is to reduce the number of victims and create a hostile environment for perpetrators so we work closely with the police to share intelligence, support rescue and improve successful prosecutions.

Through the partnership, the police are able to provide updates on local concerns and trends, including successful operations. The partners are then able to share this information with colleagues and the public to increase awareness and encourage reporting of information. In turn, this improves the identification and rescue of victims as well as supporting opportunities for prosecutions. By taking the lead in co-ordinating the partnership, my office keeps up-to-date with changes in government legislation and remain informed supporting in the protection of those who are vulnerable to human trafficking and modern slavery.

“ MY OFFICE CURRENTLY CHAIRS THE HAMPSHIRE AND ISLE OF WIGHT MODERN SLAVERY PARTNERSHIP, WHICH HAS MEMBERS REPRESENTING NEARLY 50 LOCAL AUTHORITY DEPARTMENTS, PRIVATE BUSINESS, VICTIM SUPPORT SERVICES AND VOLUNTARY ORGANISATIONS.



SUPPORTING THE STALKING CLINIC

This year I again supported the Hampshire Stalking Clinic by providing funding of £40,000 to Aurora New Dawn for their Stalking Advocacy Service which supports victims across the Hampshire Constabulary policing area. The Hampshire Stalking Clinic, is a multi-agency clinic which was once again held up as best practice by the Suzy Lamplugh Trust this year. Police, probation, the CPS, Southern Health's mental health professionals and a dedicated victim advocate all work together each month to review the highest risk cases and ensure everything possible is being done to stop the behaviour and keep the victim safe.

I am one of only seven PCCs nationally to commission specialist support for stalking victims because it is important that the right specialist support is available to meet a victim's emotional and practical needs. The clinic is an excellent example of a partnership approach to tackling a crime that can leave victims feeling particularly vulnerable and isolated.

Page 22

PROVIDING
FUNDING OF

£40,000

TO AURORA NEW
DAWN FOR
THEIR STALKING
ADVOCACY SERVICE
WHICH SUPPORTS
VICTIMS ACROSS
THE HAMPSHIRE
CONSTABULARY
POLICING AREA.

HATE CRIME

Hate crime attacks a person's core sense of identity and belonging within society. Hate crime levels are on the rise across the country and in Hampshire but it continues to be under reported.

To encourage and support increased reporting I have provided funding to set up and increase independent Third Party Reporting Centres across the Hampshire Constabulary policing area, which this year are now at nearly 60. A third of the reporting centres are based at Citizens Advice Bureaux, which I have funded, the remainder are based at independent organisations within local communities.

This year I also contributed funding of £68,000 to projects across Hampshire, Isle of Wight, Portsmouth and Southampton to provide support to victims of Hate Crime as well as projects that work to prevent Hate Crime from occurring. These projects include:

Age UK Isle of Wight for its older person's LGBTQI Hate Crime and Domestic Abuse Project. This helps to raise awareness and develop practical solutions to enable victims of homophobic hate crime/domestic abuse feel protected and supported.

Isle of Wight Pride trained volunteers in third-party hate crime reporting in order to provide a third party reporting centre throughout their Isle of Wight Pride fringe programme and also the main Pride event in July 2018.

SPECTRUM Centre for Independent Living who worked to bring affected communities together to develop innovative community solutions to increasing reporting & awareness & reducing impact of hate crime in Southampton. Blue Apple Theatre delivered 'See No Evil', a 45 minute play & workshop based on real hate-crime testimonies & case studies which toured schools across Hampshire and the Isle of Wight.

Motiv8 (Havant) delivered a hate crime intervention package for young people; providing targeted group work, alongside educational hate crime workshops. Isle of Wight Citizens Advice provided a community focused education and awareness raising programme about hate crime and how to report it, focussing on disability.

HARMFUL CULTURAL PRACTICES

During this year I allocated £32,000 to two projects to support victims of Harmful Cultural Practices, these projects include:

Southern Domestic Abuse Service for the female genital mutilation (FGM) community development work. This has involved working with affected diaspora communities to prevent, support victims and survivors, and increase professionals' knowledge of FGM in Portsmouth and surrounding areas. This has supported 1200 local people.

Yellow Door for a Harmful Cultural Practises Community Development Worker to develop cross sector partnerships to address Harmful Cultural Practises by raising awareness of law, risk indicators & negative impact.

CONSULTING ON CONFIDENCE

I have a statutory duty to consult with the public and seek their views about matters concerning policing in the area and the views of victims of crime.

To enable me to understand their views my office conducts a range of surveys and creates consultation opportunities with the public to indicate trends in feelings of safety at a Local Authority level. Overall, 70% of the public say that they feel either 'safe' or 'very safe'.

During the last year my teams have increased research through focus groups and 'coffee shop consultations' to reach members of the public who might otherwise struggle to attend regular organised meetings and therefore have their voice heard.

Confidence in policing in also tracked to inform my scrutiny of the force, in line with public expectation. Hampshire Constabulary perform well nationally, and in particular the LGBT community report much higher feelings of confidence in their local police force than average (85% compared to 70%).

CONSULTING ON FUNDING

During this year I undertook extensive consultation with the public and partners across the Hampshire Constabulary policing area to gauge their views on police resourcing and if they would support an increase in their council tax to support local policing. Through two online surveys, over 6,500 local residents responded in support of an increase of up to £24 or more. This was also supported by face to face consultation, to ensure that views were demographically representative across the Hampshire Constabulary policing area. Of those who answered the question on the level of precept increase 76.38% supported an increase of up to or more than £24. This support from the public has provided £16million of essential funding for policing in the 2019/20 financial year and has protected local policing, enabling the training and recruitment of 210 new police officers and 65 police staff investigators.

This year I also sent information with every council tax bill to inform local residents how the policing element of the council tax was being invested in policing. This meant that every household, over 800,000, had the opportunity to access the background to the budget and be even better informed.



YOUTH COMMISSION

The Youth Commission has continued to grow in influence and reach again this year and was recognised through two national awards. For its Raise a Flag campaign, the Youth Commission was awarded joint second in the High Sheriff's National Crimebeat awards. They were also recognised as a runner-up for the 'OPCC Volunteer' Lord Ferrers Award. This provided well-deserved acknowledgment for innovative resources to tackle legal highs and substance misuse that members deigned and their new peer to peer Cyber Ambassador scheme.

From April 2017 to November 2018, the Youth Commission undertook its Big Conversation, hearing from 4,400 young people on the four identified priorities of hate crime, unhealthy relationships, mental health and cyber crime.

These priorities had been identified by members as important issues for young people.

Hate Crime

Members of the Youth Commission undertook a review of the national hate crime reporting app and webpage by True Vision, and met with the Chief Constable to discuss their findings. It was agreed this feedback would be shared with True Vision, subsequently a national review was announced. Members also paraded at Hampshire and Isle of Wight's Pride events and sat on the OPCC hate crime strategy and third party Hate Crime reporting centre groups, giving feedback from a young person's perspective.



Unhealthy Relationships

The Big Conversation Consultation with thousands of young people revealed that they felt they needed:

- greater awareness and education on the signs of an unhealthy relationship
- Better information on the support available and how to access it was needed
- Professionals to take those who had experienced an unhealthy relationship more seriously and improve how they work with young people



To tackle these three findings I joined with the Youth Commission to launch the #RaiseaFlag campaign, which used the theme of 'raising a flag when something is not right' in an unhealthy relationship. In total around 10 million people were reached by the campaign.

The campaign saw members of the Youth Commission sharing their own experiences with professionals to influence how they worked with young people in the future and producing a DVD that could be used as a training tool.

A consultation response was submitted to Government to help shape future PHSE lessons based on the Big Conversation. The resulting changes in policy reflect many of the Youth Commission's recommendations.

The innovative and award winning campaign used key points in the year when domestic abuse is known to increase as a focus. These included Christmas, when an alternative version of the 12 days of Christmas was created, and the World Cup as that year's major international sporting event. Over the period of the campaign 24 partners joined the Youth Commission to raise awareness and educate on unhealthy relationships by raising flags on flagpoles across the policing area, running workshops created by the Youth Commission and posting on social media.

Mental Health

To address the stigma of mental health, a priority for the Youth Commission for a further year, the group launched a 'Draw a line through stigma' competition, which invited young people to create a postcard size image that represents mental health to them. I received a range of drawings, word images and photos showing what mental health means to young people and helps to change views and the stigma of mental health. The entries were shortlisted by the Youth Commission and Hampshire CAMHS and I had the opportunity to select the winners. A poster of the shortlisted entries was shared with the winning schools and on our website.

I was pleased to also support the Youth Commission's initiative with Hampshire Child and Adolescent Mental Health Services (CAMHS) to create a simple guide to help equip young people to manage their mental wellbeing better.

The 'A to Z of coping strategies' includes 26 ideas, strategies and techniques to help a young person to cope better with the stresses and pressures of life and to have strategies to use if it is getting too much and they are reaching crisis or at risk of self-harming.

The guide was distributed to every primary school in Hampshire to help children aged 8 to 11 years to feel better equipped to manage their own emotional and psychological health and wellbeing.

Cyber Crime

The Youth Commission began the process of rolling out the Cyber Ambassador scheme that it successfully piloted in 2017/18. The scheme up-skills primary and secondary school children in key online safety issues to enable them to offer support and advice to their peers.

Evaluation of the pilot showed that the scheme was very well received by schools and the teachers and pupils and had clearly demonstrated the power of the peer to peer approach. In light of the overwhelming positive feedback, I agreed to fund the roll out of the scheme to enable more schools to have Cyber Ambassadors. Portsmouth City Council also recognised the value of the scheme and contributed funding for all of its Secondary schools to take part. During the latter part of the year the new Cyber Ambassador scheme co-ordinator took up post and made great progress booking 18 secondary schools, 18 primary schools and 1 college onto the scheme.

In March one of our pilot schools, Portsmouth High, was recognised by the High Sheriff of Hampshire in his annual awards for their efforts in keeping young people safe online through the implementation of the Cyber Ambassador Scheme.

STRENGTHEN PARTNERSHIPS

To work together to reduce crime, promote public safety and create vibrant and inclusive communities

Reducing crime and promoting public safety cannot be delivered by police alone. My focus as Police and Crime Commissioner is to bring partners together to develop collaborative working that supports the most vulnerable, which in turn can also reduce demand on frontline policing.

Supporting victims of domestic abuse

Working in partnership with four top tier authorities I provided just over £600,000 to services that support victims of domestic abuse across Hampshire, Isle of Wight, Portsmouth and Southampton.

With Hampshire County Council I continued to fund the Independent Domestic Abuse Service Hampshire which

- Improves outcomes for adult victims, their children and their families affected by domestic abuse
- Improves the access to services and referral pathways for those requiring advice, guidance and support relating to domestic abuse
- Improves outcomes for adult victims, their children and their families affected by domestic abuse

In partnership with Portsmouth City Council, I commissioned an Integrated Domestic and Sexual Abuse Support Service for residents in Portsmouth which launched on 1 April 2018. The integrated service includes refuge provision, community outreach support, 1-1 support and group work.

An Integrated Domestic and Sexual Abuse Support Service was also commissioned in partnership with Isle of Wight Council that included refuge provision, an Independent Sexual Violence Advisor (ISVA) and an Independent Domestic Violence Advisor (IDVA), group support, support for children, counselling and outreach support. The integrated service also included a domestic abuse perpetrators service for the first time for the Isle of Wight. The integrated domestic abuse support service was launched on 1 October 2018.



I HAVE CONTRIBUTED
£48,000
OF FUNDING TO FIVE
PROJECTS WHICH
HAVE SUPPORTED
600 PEOPLE

This now ensures that perpetrators of domestic abuse can access a service wherever they live in Hampshire, Isle of Wight, Portsmouth and Southampton. £100,000 in total was invested in services that work with perpetrators of domestic abuse.

I have also contributed to Southampton City Council's commissioned integrated domestic and sexual abuse service which includes refuge provision, community outreach support, 1-1 support and group work.



SAFER COMMUNITIES FUND

In order to harness the knowledge and professional intelligence of those people with direct experience of what is needed in their area, I consult with partners such as Community Safety Partnerships, domestic abuse and sexual crime commissioners on the projects that seek funding from the Safer Communities Fund.

During the last year I invested £1,291,041 to community projects with almost 37,000 local people benefiting.

This includes:

- victims and the vulnerable who have been supported by services
- professionals and young people who have attended awareness raising and training events
- members of the public who may have come into contact with the service.

DURING THE LAST
YEAR, ALMOST

37,000

**LOCAL PEOPLE
HAVE BENEFITTED
FROM MY SAFER
COMMUNITIES
FUND.**

EARLY INTERVENTION AND PREVENTION

Early intervention and prevention of crime provides a better outcome for individuals and communities, whilst directly reducing the demand on frontline policing. During the year I invested £403,139 in 40 projects and initiatives to provide early intervention to young people who are at risk of offending or being exploited and projects that build better community relationships. The projects I have supported provide opportunities to improve life changes, and have included:

Test Valley Borough Council for ICE (Intervention, Communication and Education), which provides a multi-agency focus on early intervention with at-risk young children, prior to reaching the threshold for formal action.

Youth Options for Eastleigh Detached, Southampton Detached and Basingstoke Detached, flexible and mobile detached youth projects that respond to hotspots areas of ASB, child sexual exploitation, missing and criminal exploitation across the area.

Crimestoppers Hampshire to support Hampshire Constabulary in the reduction and prevention of crime and the promotion of anonymous reporting mechanisms.

Gosport Community Safety Partnership for the Gosport Summer Passport. This scheme provides three weeks of open access diversionary activities during the summer for secondary school aged young people attending school/living in Gosport/borders.

The Prince's Trust for Positive Progression in Prison and the Community. This uses inspiring themes, such as sport and cooking, to help offenders and young people at risk to engage in work or education instead of offending. This reaches Eastleigh, New Forest, Portsmouth, Southampton and Winchester.

Motiv8 in Portsmouth, Gosport, Fareham and Havant, providing targeted one to one intervention and support to prevent youth related offending and ASB.

Revive Youth Café in Newport, which is a cafe for young people aged 13-19 (up to 25 if they have

additional needs) with a range of social activities and support services.

Active Communities Network for the Leigh Park Project and Charles Dickens Ward Portsmouth Project to deliver diversionary interventions using positive activities and targeted interventions for young people at risk or involved in the youth justice system through a referral process

Pompey in the Community for:

- Delivery of a personable mentoring & referral programme to support young people at risk or those engaged in the Youth Justice System in Portsmouth.
- Restore Pompey, connecting with young people at risk or engaging in football hooliganism and engage them in a programme of diversionary activity, changing lives.

Winchester Street Reach for

- A drop-in football project for disadvantaged and vulnerable young people age 11-17 which provides a positive diversionary activity on a Friday night.
- Targeted monthly workshops to engage vulnerable and disadvantaged young people, referred from our outreach, helping reduce risk factors to offending.

Stags in the Community which provides opportunities through sport to reduce criminal behaviour, create grounds for understanding & establish accessible means of community engagement in the New Forest area.

The Carroll Centre in Winchester which provides open sessions offering a safe meeting and interacting space for young people 11-25 years.

The Source Young People's Charity for the Rushmoor Detached and Mentoring Service for At Risk Young People. This provides detached outreach for vulnerable and at risk young people in Aldershot and Farnborough paired with intensive mentoring to prevent and reduce offending.

Basingstoke Street Pastors and safe hub, supporting volunteers to walk Basingstoke streets on Friday and Saturday nights to minimise anti-social behaviour, offer help, first aid, pastoral care and a quiet place.

Isle of Wight (IoW) Street Pastors and School Pastors, offer care, support and practical help to people out in IoW town centres at night and young people and the local community at Medina College.

Southampton Street Pastors, supporting uniformed volunteer patrols for the night-time communities and schools providing reassurance, and safety and support by listening, caring and helping.

Street Pastors Portsmouth, supporting volunteers to provide care and practical help supporting the night time economy, to maintain a safe environment.

Churches Together for Fleet Angels in Fleet and Crookham, which provide support on the streets late at night to anyone in need, building relationships between all members of the community.

Page 26 have also invested £340,000 into Youth Offending Teams in Hampshire, the Isle of Wight, Portsmouth and Southampton. This has included support with a number of youth crime prevention projects aimed at 10 to 17 years olds who are at risk of offending or have offended and benefit from preventative support.



ADOLESCENT TO PARENT VIOLENCE

During this year my Office has seen an increase in funding requests for projects that work with perpetrators and victims of Adolescent to Parent Violence (APV). This is increasingly being recognised as a form of domestic abuse and, depending on the age of the child, it may fall under the government's official definition of domestic violence and abuse. Abuse can take different forms, including physical violence, damage to property and financial exploitation, as well as emotional abuse, such as humiliating language and making threats, as well as heightened sexualised behaviours are all forms of abuse.

I invested just over £70,000 on three projects using three different models looking at APV, through my Youth Diversion funding in 2018/19. The three models funded include Break4Change, Who's In Charge and R.A.V.E (Reducing Aggressive and Violent Episodes). Break4Change is a therapeutic program aimed at working restoratively with both the parent and child to deal with adolescent to parent violence, while Who's In Charge is group work that aims to empower parents whose child is being violent towards them, reducing stress & guilt and giving them strategies to use with their child. R.A.V.E is a non-violent resistance therapy to reduce the number of violent incidences in the homes of children aged between 5 and 16 years old

The three projects worked with over 55 families over the course of the year.

CONSULTING AND ENGAGING WITH OUR COMMUNITIES

2018



Mental health event held at the Third Age Centre in Southampton hosted by Creative Options. The Third Age Centre is also a Hate Crime Reporting Centre which I support and fund.



APRIL Gosport Community Safety Day



JUNE Hampshire Constabulary Families Day

JULY Southampton Mela



I met with members of the local community and police, and joined community leaders on the main stage for the opening of the Mela. I also raised the flag as part of the Youth Commission 'Raise a Flag against unhealthy relationships' campaign and was interviewed by Unity 101 radio. I sponsor Unity 101 Football Club and presented their players with a certificate of support.

JULY Isle of Wight County Show



At the show I also raised the 'unhealthy relationship' flag as part of the raise a flag campaign.

JULY New Forest Show



I launched the Safer Superhero trail, which saw young people travel around the event to different partners' stands collecting safety questions and advice.

SEPT Alresford Agricultural Show



I launched the Scamnesty Campaign. Scamnesty boxes were placed in Citizen Advice Bureaux and libraries throughout Hampshire and Isle of Wight.

SEPT Southampton Court Open Day



The open day saw a range of criminal justice organisations come together under one roof for Southampton Court open day (see page 29).

OCT Focus on fraud



In October 2018 I launched the second phase of my Scamnesty campaign, which included a Safer Pack full of advice to avoid fraud and a series of awareness roadshows were held.

DEC Safer Awards



I hosted my second SAFER awards on International Volunteers Day. The event celebrated the vital role volunteers play in support of policing and the community.

2019

JAN
Budget
Consultation



Page 28

I hosted my annual budget Consultation day to consult a cross section of Hampshire and Isle of Wight residents about the amount people pay for policing in council tax. 94 people attended the event and 76% would be willing to pay £24 per annum.

FEB
Community
Remedy Focus
Groups



Through-out February my Office held there focus groups around Hampshire on the Community Remedy.

MARCH
Family Think
Safe
Event



I joined a number of different agencies at Aldworth School in Basingstoke for a Family Think Safe Event hosted by Basingstoke and Deane Borough Council.

EARLY INTERVENTION YOUTH FUND (EIYF)

This year my office successfully bid to the Home Office for Early Intervention Youth Funding. As a result I was awarded £417,000 until March 2020 to support vulnerable young people across Hampshire, Isle of Wight, Portsmouth and Southampton. This funding has enabled the recruitment of eight Trusted Adult Workers (TAWs) to support 10 to 15 young people each at any one time, with a focus on early intervention and prevention.

TAWs will take a trauma responsive approach and be skilled in supporting those affected by Adverse Childhood Experiences (ACEs). Young people with a higher number of ACEs are statistically more likely to become a future victim, offender, or have health problems. Trusted Adult Workers (TAWs) will listen to young people and identify positive goals and how they might achieve them. They will carry out assessments which identify the needs of young people and also those of significant family members. They will mentor and support young people and be their positive role model, navigating them through the maze of support services. This project seeks to build resilience and protective factors in young people and their families, to mitigate the impact of trauma as a result of experiencing childhood adversities. The aim is for young people to live happy, healthy, crime-free lives.

This funding also enabled over 100 professionals to be trained in taking a trauma responsive approach and becoming 'ACE aware'. 28 professionals have been 'trained as trainers' to ensure sustainability. Over 100 professionals are now able to deliver a 10 week course for adults and an eight week course for children which focuses on building resilience and protective factors. The evaluation element of this project was one of only seven successful applications

from 180 submitted to the College of Policing from across the UK. The evaluation will be undertaken by the University of Birmingham.

I have also supported CIS'ters and local Community Safety Partnerships to show 15 screenings of the ACE documentary called 'Resilience' which started in November 2018 and will run until October 2019 across Hampshire, Isle of Wight, Portsmouth and Southampton. This will raise awareness amongst professionals of Adverse Childhood Experiences and the importance of taking a trauma responsive approach.

CONNECTING PARTNERS

I was pleased to bring my commissioned projects together at four events during April in Basingstoke, Southampton, Portsmouth and Isle of Wight. This provided me the opportunity to meet newly commissioned services and also brought service providers together to also speak with one another to build stronger relationships. A series of workshops were held at these events to guide our funded partners with communications, public relations, monitoring and evaluation.



BEING SAFER TOGETHER

I held my second annual Safer Together Event in June at Festival Place in Basingstoke. The event was also run in partnership with Safer North Hampshire. 16 partner organisations from across Hampshire came together to showcase the work they are delivering through commissioned projects that keep people safer to the public, whilst also taking the opportunity to network and learn from each other.

Through the digital screens in the shopping centre, 700,000 people had an opportunity to hear about the event and take part and over 10,000 people were reached on social media.

I was pleased to also introduce my new Safer Superheroes for the first time to the public. 'Internettie' and 'Agent Justice' have been designed to engaged young people and their families and provide guidance and advice on staying safer.

CONNECTING THROUGH INFORMATION SHARING



In June I launched my office's intelligence and data sharing tool, InterACT, with partners across the crime and disorder reduction partnership and held my first annual information sharing conference to identify joint working opportunities and share and align knowledge. InterACT will make information and evidence gathering much more accessible and consistent, whilst avoiding duplication.

Members of my office have coordinated sharing of information across partners including Hampshire Constabulary, Hampshire Fire and Rescue Service, Community Rehabilitation Companies, housing, health and non-statutory partners such as Victim Support to develop InterACT, which supports Community Safety Partners develop their strategic assessments. Currently, the system supports over 50 users and hosts over 40 information dashboards designed in collaboration with community safety partner

CONNECTING THROUGH INFORMATION SHARING



SafetyNet+ enables partners to manage individuals and families who require a range of partnership services. With my investment this has gone through development this year based on feedback and ideas from partners to ensure a more efficient workflow and an open and transparent method of exchanging important information.

SafetyNet+ brings together over 100 organisations within community safety partnerships and Supporting Families programme creating an online community of trusted partners to actively work together. Members of my Office support all users of the system through a user-support service and through 15 training and partnership engagement events in the last year.

CONNECTING WITH OUR UNIVERSITIES

This year my Office has collaborated with four universities in the policing area to harness academic talent. This initiative provides an opportunity for Masters students of Criminology to access applied learning whilst conducting research to inform the evidence used in my Office.

A successful pilot in 2017-18 led to 18 students from the University of Winchester, Portsmouth, Southampton and Solent working with my Office on:

- Domestic abuse: service provisions, police and schools initiatives, police perceptions and response to victims
- Effectiveness of risk assessment tools: domestic abuse and offender scoring
- Stalking: traditional and online
- Equality in the criminal justice system
- Evaluation of rape cases in the justice system

CONNECTING WITH CRIMINAL JUSTICE PARTNERS

In September I was pleased to take part in the second court open day at the law courts in Southampton. A number of agencies involved in the criminal justice system including Independent Custody Visitors, Youth Commission, Probation, Crown Prosecution Service, Hampshire Constabulary and the Victim Care Service, came together to raise awareness of the system with the public helping to improve public confidence and understanding.

Members of the public were given the rare opportunity to tour the court building (including the cells), view Crown and Magistrates' Courts mock trials and sentence cases and speak with a Judge and Magistrates to gain an understanding of what it takes to fulfil their role.



ENABLE EFFECTIVE AND EFFICIENT OPERATIONAL POLICING

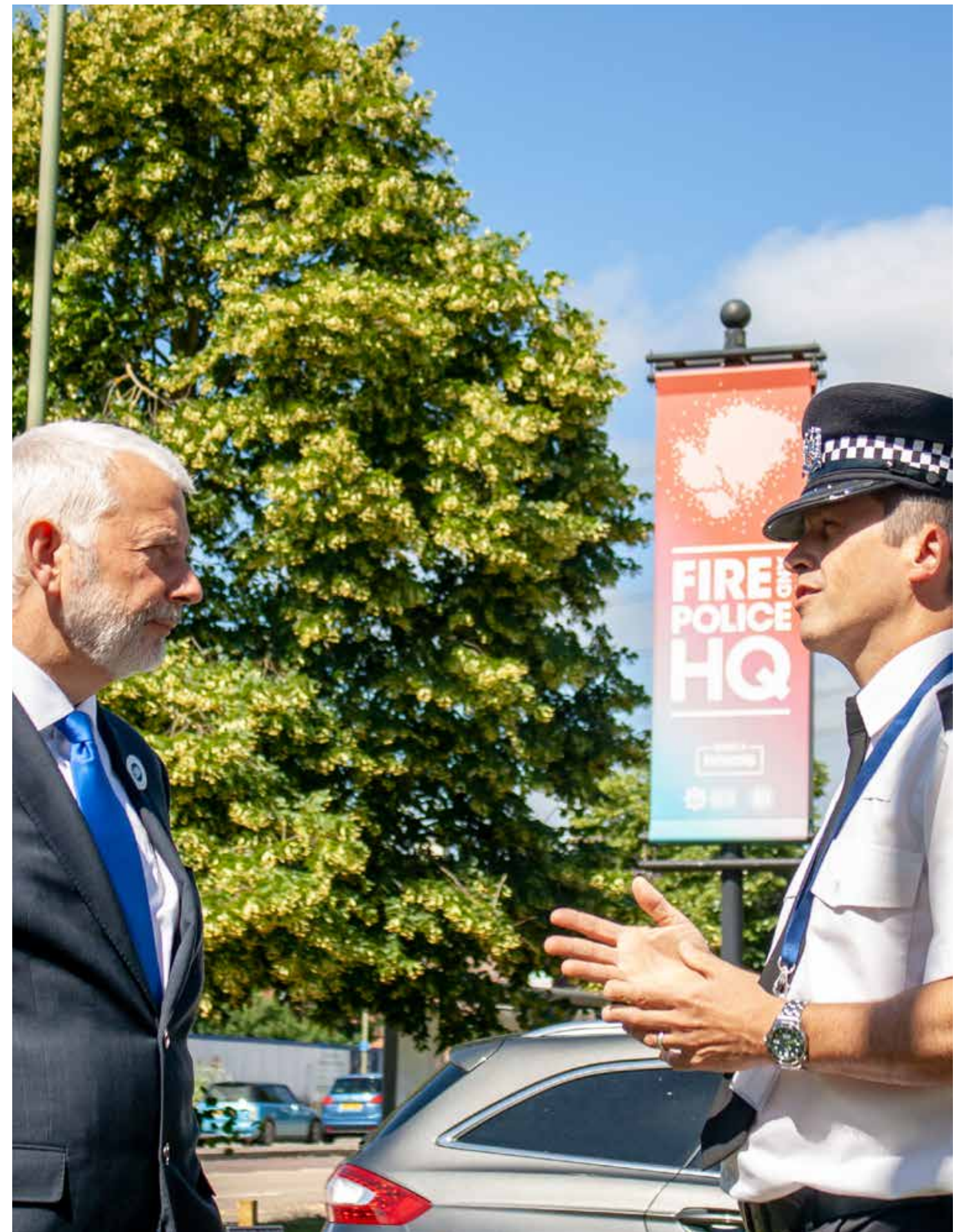
Which meets the needs of the people it serves,
by empowering the Chief Constable

Investing in policing

In this financial year, I invested 98.3% of my total budget in policing, with the remaining amount being put towards local projects that support the vulnerable and victims and reduce offending. I am fiercely protective of the value of this relatively small amount that supports interventions beyond policing for the benefit of communities and individuals, as well as the reduction that they make to demand on policing.

Despite tight budgets during this year, I:

- Recognised the risks to frontline officers: Approved a commitment from reserves (up to £800,000 with further yearly costs of £160,000) to increase the numbers of Tasers in response to frontline officers' requests & delivering improved effectiveness.
- Recognised the risks to front line officers: Approved the provision of spit hoods at a cost of over £9,000 to enhance their protection from assault in the course of their duty.
- Enhanced safety against greatest risks: Increased the number of armed response officers at an additional cost of £800,000 per annum.
- Improved operational effectiveness through technology: Funded the ongoing roll out of mobile technology at a cost of £1,600,000 to all Response & Patrol teams, and encouraged the Chief Constable to consider further opportunities for other police teams (further funds available from reserves allocated this year).



- Improved operational effectiveness through technology: Provided strategic funding for a new Contact Management Platform (approx. £30m in partnership with TVP, Hampshire's contribution in the region of almost £14m including Police Innovation Fund bid) to provide a more efficient service for the public, but also for all officers and staff, estimated to save 20% of a police officer's time.
- Released Additional Police to the front line & Enhanced Police Support: Invested in the police estate returning £2,000,000 per annum to the budget for 2020, whilst improving public, partner and policing support.
- Responded to Community Priorities: Insisted on the protection of the marine unit at a cost of £557,000 until a more cost effective partnered solution can be developed.

SCRUTINISING PERFORMANCE OF HAMPSHIRE CONSTABULARY

It is my statutory duty to hold the Chief Constable to account for the performance of Hampshire Constabulary. I use two mechanisms to do this through my weekly one to one private meetings with the Chief Constable and publicly through my COMPASS meetings.

COMPASS (Commissioner's Performance, Accountability, Scrutiny and Strategy) are meetings where I am to put across to the Chief Constable the concerns of residents of Hampshire and the Isle of Wight. Members of the public are invited to submit questions on a range of crime and community safety matters which they would like me to raise with the Chief Constable.

Last year I held four meetings, all of these were filmed and posted onto my Website. I covered a broad range of themes based on public concerns as well as regional / national issues impacting on policing in Hampshire:

26 June 2018 - Public confidence (GWMH), deaths at music festivals, violent and knife crimes, vulnerable young people and domestic abuse

20 September 2018 - ASB, public confidence, demand on the service and the local policing review

04 December 2018 - Focussed entirely on business crime, the impact of it and how the Constabulary engages, responds and supports the business community

27 March 2019 - PCSO Numbers, knife crime, 101 call times, Domestic abuse, the code of ethics and BREXIT.

OUT OF COURT DISPOSALS

As Police and Crime Commissioner I support the scrutiny of out of court disposal decisions made through a panel consisting of representatives from relevant professional bodies including the Youth Offending Team, magistrates and the Crown Prosecution Service (CPS).

This year there were seven panels, which covered a range of topics, including: young offenders, black and minority ethnic groups, specialist departments, domestic abuse and sexual offences.

Overall, 70 cases were reviewed of which 43% included a youth offender (under 18). A further 22% involved a young adult offender (18-24). Findings are reported to the constabulary.

“ THIS YEAR THERE WERE SEVEN PANELS, WHICH COVERED A RANGE OF TOPICS, INCLUDING: YOUNG OFFENDERS, BLACK AND MINORITY ETHNIC GROUPS, SPECIALIST DEPARTMENTS, DOMESTIC ABUSE AND SEXUAL OFFENCES.



DELIVERING A FIT FOR PURPOSE POLICE ESTATE

I have the responsibility for the delivery of a modern estate for policing and through my Estate Change Programme team, the police estate has been transformed.

EASTERN POLICE INVESTIGATION CENTRE (PIC)

The Police Investigation Centre (PIC) at Lakeside, Portsmouth, has developed at a pace during this year, reaching important milestones to keep it on track to go live in summer 2019. The PIC will integrate an investigation hub and custody suite, to drive more efficient processing and investigation of detainees and will return arresting officers to active policing of the community promptly. The building will provide modern flexible work and collaboration spaces with natural daylight and ventilation for

430 officers, investigators and staff and is on schedule to be operational in June 2019.

This site will keep policing within the boundaries of Portsmouth, and the use of a partnership location in the Civic Centre will retain the Neighbourhood and Response & Patrol teams in the heart of the city.

In March, it was a pleasure to take part in the time capsule ceremony that is now buried at the PIC. I visited the site the Eastern (PIC) with members of my Youth Commission, the Volunteer Police Cadets, representatives from Hampshire Constabulary, and the contractors Mace Group. Youth Commission members and the Police Cadets contributed items for the time capsule, due to be opened in 50 years' time.

In June I was delighted to attend the topping out ceremony at the Eastern PIC, which marked the completion of steelwork and the concrete core of the building, another important milestone achieved this year.



POLICE OFFICE MOVES

In November 2018, my police estate programme team completed the refurbishment of Hedge End Police Station, as a base for Response and Patrol and Neighbourhoods.

In January 2019, the refurbishment of Bishops Waltham Police Station for Neighbourhoods and Country Watch were also completed, and in March 2019 my police estate programme team facilitated the move of the Eastleigh Neighbourhood Team to a new location to provide modern and fit for purpose accommodation for officers and staff to continue policing the Eastleigh area.

Providing effective and efficient bases for the officers and staff that serve our communities has always been one of my priorities and our police service must respond to changing demands. This move will keep the police close to the centre of Eastleigh, where they will continue to keep residents safer.

My police estate programme team has continued to develop projects to provide or refurbish a number of sites across Hampshire and the Isle of Wight, which will continue to be delivered next 12 months.

“ MY POLICE ESTATE PROGRAMME TEAM HAS CONTINUED TO DEVELOP PROJECTS TO PROVIDE OR REFURBISH A NUMBER OF SITES ACROSS HAMPSHIRE AND THE ISLE OF WIGHT, WHICH WILL CONTINUE TO BE DELIVERED NEXT 12 MONTHS.

INDEPENDENT CUSTODY VISITORS

Independent custody visitors (ICVs) are the eyes and ears of the public and provide reassurance that all is as it should be in police custody. They help me to fulfil my statutory role to hold the Chief Constable to account and provide accessibility, visibility and accountability of Hampshire Constabulary. The ICVs undertake an important service and as volunteers make an invaluable contribution to policing and the local community.

There are four custody suites across our area, located in the Police Investigation Centres in Basingstoke and Southampton and police stations in Portsmouth and Southampton. The Police Investigation Centre serving the Portsmouth area is scheduled to open in June 2019. There are 40 ICVs in the scheme serving Hampshire and the Isle of Wight, who delivered 187 visits during the last year. The ICVs also spoke with 1143 detainees and they provided 1334 detainees with some form of informal support.

During the last year, Hampshire Constabulary custody staff have responded professionally and positively to changes which initially came from points raised by my ICVs. The three main changes involved sleeping reviews, the introduction of a revised ICV Report Form and statutory changes to the availability of female hygiene products. As a result of the custody staff support and agreement, they quickly became embedded in custody procedures.



REDUCE OFFENDING

Develop services that tackle the root causes of offending and, with partners, make early interventions to prevent offending

Working with offenders to support them to make the right choices can help them break the cycle of their offending behaviour and go on to live crime free lives. I support a range of projects that seek to assist offenders and reduce their offending by aiding their recovery from drug and alcohol dependency and helping them to access a range of support services.

Integrated Offender Management (IOM)

This year I invested a contribution of £275,000 to the Society of St James which provides the Integrated Offender Management (IOM) service in Hampshire and the three IOM Houses in Gosport, Portsmouth and Southampton.

Integrated Offender Management (IOM) is a partnership approach to managing offenders whose crimes cause damage and harm locally. Research suggests seven key areas which impact on offending, commonly known as 'the seven pathways of offending' namely: attitudes thinking and behaviour, education training and employment, drugs and alcohol, children and families, finance and debt, health and housing. IOM involves working closely with each offender to identify the root cause of offending (based on those seven pathways of offending) including any other complex needs and vulnerabilities. Safety plans are then developed and interventions put in place which aim to reduce re-offending. Those supported through the IOM programme demonstrate 40% to 60% progress against those seven pathways with most progress being made in the area of 'substance misuse'.

Approximately 80 offenders have been supported through the IOM programme in the last 12 months, including over 1000 outreach visits. The three IOM houses continue to accommodate approximately 30 offenders per annum. The aim is to support offenders leaving prison and those living in the community with a substance misuse issue by offering accommodation and a programme of meaningful activities. An analysis of re-offending rates indicate those supported in an IOM house have a 50% reduction in re-offending.



DOMESTIC ABUSE PERPETRATOR SERVICES

Working in partnership with the four top tier authorities I have ensured that perpetrators of domestic abuse can access a service wherever they live in Hampshire, Isle of Wight, Portsmouth and Southampton. £100,000 in total was invested in services that work with perpetrators of domestic abuse.

These include:

Domestic Abuse Prevention Partnership for Hampshire and Southampton to manage domestic abuse perpetrators across Hampshire and Southampton, with a wider focus on identification and risk assessment.

The Integrated Domestic Abuse & Sexual Crime Service on the Isle of Wight includes a provision for community based perpetrator interventions for adult perpetrators of domestic abuse which helps stop abusive behaviours and promotes healthy relationships.

Portsmouth City Council for the Up2U intervention programme to work with people who use abusive and/or violent behaviours in their relationships with partner support.

£100,000

**IN TOTAL WAS INVESTED
IN SERVICES THAT WORK
WITH PERPETRATORS OF
DOMESTIC ABUSE.**

SEXUAL CRIME PERPETRATORS

I have also provided funding of £30,000 in services that support people who are showing signs of abuse and sexual offenders when released from prison in order to prevent further victims of sexual harm. Offenders released into local communities require appropriate support to achieve a fulfilling, productive and offence free live. Structured support networks are necessary to reduce their risk factors to reoffending such as social isolation and emotional loneliness experienced by offenders in order to prevent them from reoffending. The projects I have supported include:

Circles South East for the Reducing Sexual Harm Circles Project which, through the use of trained volunteers, will support sexual offenders released from prison to safely reintegrate back into the community.

Portsmouth Abuse and Rape Counselling Service for Specialist Counselling and therapy for children and young people (YP), who are displaying HSB, including online, peer on peer and sibling abuse.



MANAGING OFFENDERS

Through my Communities Fund, I provided funding of £211,240 to 10 projects which provided direct support to just under 1500 offenders. This not only supports those individuals but also helps to protect the wider community and reducing the impact on front line policing. The projects included:

SSAFA Hampshire to support veterans in the criminal justice system, helping to prevent re-offending through the provision of material support, e.g. secure housing, debt advice, to applicants, and their families.

Southampton City Council for Drug and Alcohol Support and Health (DASH). The service is designed to offer early substance misuse interventions to children and young adults aged 11 - 24 years, in order to prevent addiction.

The Footprints Project to sustain the oversubscribed mentoring service working in partnership, supporting ex-offenders with proven pathways that reduce re-offending. This has a wide reach into Basingstoke and Deane, East Hampshire, Eastleigh, Fareham, Gosport, Havant, Hart, New Forest, Portsmouth, Rushmoor, Southampton, Test Valley and Winchester.

Safer Portsmouth Partnership for a drug intervention programme working with drug using offenders to engage them with treatment, access recovery support and reduce and cease offending.

The Society of St James for

- The Café in the Park project which provides employment and training opportunities for vulnerable people including people with criminal justice backgrounds.
- Bridge 2 Volunteer which provides volunteering opportunities to people who are looking to build new skills and experiences to help them move away from addiction and offending.

Changing Tunes provides music and mentoring sessions within prisons in the region to support people post-release in Hampshire.

Citizens Advice Winchester District who provide a prison based confidential, impartial, independent weekly advice sessions to prisoners with a focus on finance and debt advice.

“ THE FOOTPRINTS PROJECT TO SUSTAIN THE OVERSUBSCRIBED MENTORING SERVICE WORKING IN PARTNERSHIP, SUPPORTING EX-OFFENDERS WITH PROVEN PATHWAYS THAT REDUCE RE-OFFENDING. THIS HAS A WIDE REACH INTO BASINGSTOKE AND DEANE, EAST HAMPSHIRE, EASTLEIGH, FAREHAM, GOSPORT, HAVANT, HART, NEW FOREST, PORTSMOUTH, RUSHMOOR, SOUTHAMPTON, TEST VALLEY AND WINCHESTER.



Page 35



“ MY OBJECTIVE TO KEEP US ALL SAFER IS MORE IMPORTANT THAN EVER.

OFFICE OF THE POLICE CRIME
COMMISSIONER FOR HAMPSHIRE

St George's Chambers
St George's Street, Winchester
Hampshire SO23 8AJ

www.hampshire-pcc.gov.uk

Police and Crime Plan Delivery Progress

Police and Crime Panel ~ 4 October 2019

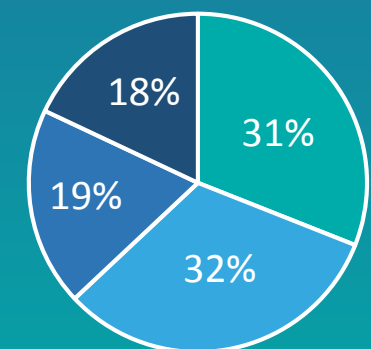
Police and Crime Plan | Dashboard Summary



Current projects split across priorities



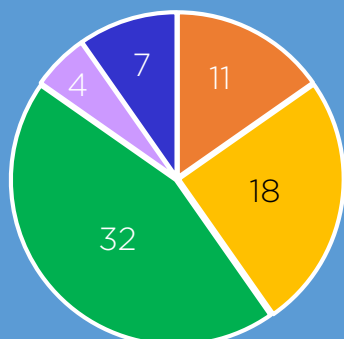
Completed projects split across priorities



8 projects delivered:

- Establishment of a Deputy Data Protection Officer
- Onelan
- Performance management and review of self-funded Out of Court Diversionary Services
- Commissioning and intervention for Conditional Cautions in cases of non-intimate partner domestic abuse
- Early Intervention Youth Fund
- Fraud - Keeping Safer
- Cyber - Behaviours
- Heartstone schools project

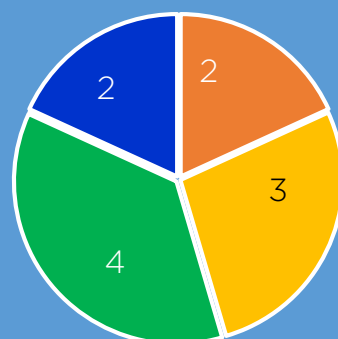
Completed projects per strand



1 new project initiated:

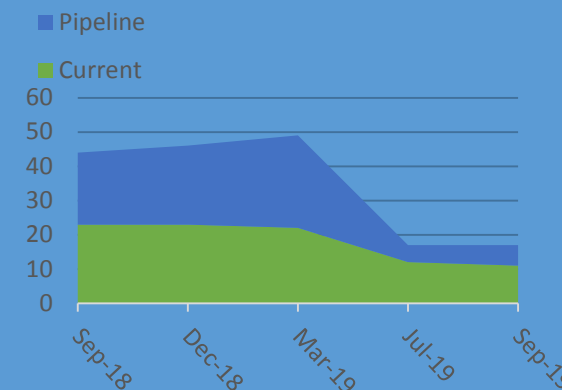
- Correspondence and casework management system (formerly 'Contact Management System for OPCC')

Current projects per strand

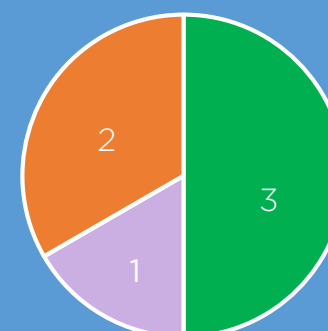


1 new candidate project identified:

- Women Offenders - partnership working group



Future projects per strand



Police and Crime Plan | Delivery Progress



Current Projects			
	Project	Objective	Forecast End Date
Big Conversations	Implementation of ICO Action Plan	To continue the work of 'Embedding the GDPR' project and specifically deliver the actions recommended following the ICO audit in Jan-19.	Sep '19
	Estate Change Programme Phase 2	To successfully deliver the approved Estate Strategy.	Apr '20
Big Issues	Police Complaints Reform (statutory)	To implement Policing and Crime Act 2017 provisions as relating to the role of the PCC in the police complaints system.	Sep '19
	Correspondence and Casework Management System	To implement a stakeholder and contact management application specifically for the OPCC.	Mar '20
	PCC election 2020	To deliver a successful PCC election in 2020.	May '20
Commissioning & Partnerships	Review of Appropriate Adults	To review funding and provide a framework for making decisions on the way forward.	Sep '19
	Support for Young People	To continue the work of the 'Youth Diversion and Diversion Services' project but broader in scope. New commissioning arrangements to be in place for April 2020.	Mar '20
	Tri-commissioning approach to Hate Crime conditional cautioning	To obtain exemption from the DPP to enable HC in partnership with West Mids and Avon & Somerset to use conditional cautioning for hate crime and divert people from court where appropriate, meeting the needs of the victim.	Jul '21
	Grants investment Programme	Bi-annual grants rounds	Ongoing
Policing	Review of Shared Services for Policing	To review effectiveness and value for money of the back office support delivered to police and OPCC through shared services arrangements.	Oct '19
	University Collaboration	To collaborate with academics to utilise information and evaluate services and projects to ensure best value for money.	Jun '22

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Police and Crime Plan

Decisions Update

October 2019

Police and Crime Plan | Decisions



Summary of recent decisions approved by Police and Crime Commissioner

Title	Date approved	Summary
<p>INVESTMENT in POLICING: Section 22A Collaboration Agreement - the South East Counter Terrorism Specialist Firearms Officers (CTSFO) Hub (ID 487)</p>	<p>Sep-19</p>	<p>Approved a Section 22A Collaboration Agreement in the interests of the effectiveness or efficiency of one or more policing bodies or police forces: South East Counter Terrorism Specialist Firearms Officers Hub. This decision formalised funding arrangements already established by Hampshire Constabulary of £1.013m being provided from within existing budgets.</p>
<p>Hampshire/Portsmouth Independent Sexual Violence Advocate (ISVA) Service – Extension of Partnership funding for One Year (ID 467)</p>	<p>Sep-19</p>	<p>Approved funding of £92,108 to Hampshire County Council to support the continued provision of the current Hampshire/Portsmouth ISVA service for a period of one year from Apr-20 to Mar-21.</p>
<p>Continuation of Partnership Funding for the Frankie Worker Service in Hampshire, Isle of Wight and Portsmouth to Support Children and Young People who have been Victims of Sexual Abuse, Sexual Exploitation and Female Genital Mutilation (ID 466)</p>	<p>Sep-19</p>	<p>Approved the provision of funding (£345,315), together with NHS England/Clinical Commissioning Groups partnership, to Hampshire County Council, Isle of Wight Council and Portsmouth City Council for the provision of Frankie Worker Services in Hampshire, Isle of Wight and Portsmouth for a three year period (Apr-20 - Mar-23). Approved funding (£150,000) to Hampshire County Council for pan-Hampshire Play Therapy Worker provision within the Hampshire contract to support children aged 6 years and under who are victims of child sexual abuse, child sexual exploitation or female genital mutilation as they require specialist support to identify and support the very complex issues presented.</p>
<p>Proposed funding allocations under the Safer Communities Grant Fund - 1-Oct-19 to 30-Sep-20 (ID 501)</p>	<p>Aug-19</p>	<p>Approved 30 grant applications under the second grants round for 2019-20, totalling £343,431. Funding will support victims of crime (£69,772), reduction of offending and support to vulnerable people (£273,659), supporting community priorities as set out in the Commissioner’s Police and Crime Plan.</p>

Police and Crime Plan | Decisions



Summary of recent decisions approved by Police and Crime Commissioner

Title	Date approved	Summary
INVESTMENT in POLICING: S22A Collaboration Agreement - NPCC Digital Public Contact Programme ('Single Online Home' Platform) (ID 500)	Jul-19	Approved a Section 22A Collaboration Agreement in the interests of the effectiveness or efficiency of one or more policing bodies or police forces: The NPCC Digital Public Contact Programme ('Single Online Home' platform).
INVESTMENT in POLICING: S22A Collaboration Agreement - Property Interference Authorisations and Targeted Equipment Interference Warrants (ID 498)	Jul-19	Approved a Section 22A Collaboration Agreement in the interests of the effectiveness or efficiency of one or more policing bodies or police forces: Property Interference Authorisations pursuant to section 93 of the Police Act 1997 and Targeted Equipment Interference pursuant to, amongst other things, section 106 of the Investigatory Powers Act 2016.
INVESTMENT in POLICING: Use of specialist analytical service providers to assist a review of 'Managing Investigative Demand' in Hampshire Constabulary (ID 497)	Jul-19	Approved funding of £75,000 for specialist analytical service suppliers to assist a review of Managing Investigative Demand in Hampshire Constabulary.
INVESTMENT in POLICING: Hampshire Constabulary Outturn 2018/19 (ID 495)	Jul-19	Approved the end of year financial position for 2018/19 for Hampshire Constabulary and carry forward for funding approved in 2018/19 for initiatives that straddle the end of the financial year.
Commissioning arrangements for 'Appropriate Adults' (ID 494)	Jul-19	Approved transfer of management of the 'Appropriate Adult' service from Hampshire Constabulary to the OPCC's Commissioning and Partnerships team (including transfer of funding of £83,000 from the police revenue budget to the OPCC). Also approved the final year's extension to the current service contract from Jul-20 to Jun-21 to allow additional time to plan future arrangements (subject to Local Authority partners agreeing the final year's extension).
Enhancing the resilience and effectiveness of staff supporting the Police and Crime Commissioner (ID 493)	Jun-19	Approved the release of previously allocated budget of £50,000 from the Commissioner's reserve to fund staff training on key areas including Independent Custody Visitors and Project Management, to ensure staff can continue to meet professional requirements of their roles and to support the effectiveness of the OPCC.

Police and Crime Plan | Decisions



Summary of recent decisions approved by Police and Crime Commissioner

Title	Date approved	Summary
Graduate recognition award - F/Y 2019-20 (ID 491)	Jun-19	Approved funding of £34,381 for 2019/20 towards the OPCC's graduate recognition award. This award offers research positions to two successful candidates per year recruited from the universities of Portsmouth, Southampton, Winchester and Solent University. These positions provide the OPCC with a cost-effective way of keeping abreast of current research related to policing and crime, vital to informing the OPCC's commissioning and scrutiny functions.
Research Officer to deliver community based research (ID 490)	Jun-19	Approved funding of £28,000pa for a Research Officer resource to support a boost to community research capacity and who can work with the public and partners through appropriate and insightful activities to explore existing research findings.
INVESTMENT in POLICING: Contact Management Programme - Increase in overall capital allocation for both forces (ID 472)	Apr-19	Approved a request by Hampshire Constabulary to increase the overall capital allocation for CMP. This will be funded by the transfer of £171,000 underspend from Hampshire Constabulary's existing budgets, in addition to the CMP contingency budget previously agreed and ICT revenue underspend related to CMP. The funds will be used to resolve issues identified in the final phases of testing of the platform, necessary before it can go live.

Date: TBC

Mr Michael Lane
Police and Crime Commissioner for
Hampshire
(by email)

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Dear Mr Lane,

Hampshire Police and Crime Panel (PCP) proactive scrutiny - effective and efficient operational policing.

I am writing to share with you the outcomes and recommendations of the PCP's proactive scrutiny review which aimed to scrutinise and support you in your role as Police and Crime Commissioner (PCC) in your intention to enable effective and efficient operational policing for Hampshire and the Isle of Wight.

The Panel's review considered how well you, in your role as PCC have listened to and engaged with partners across the two counties in efforts to enable and enhance the delivery of effective and efficient policing.

In undertaking their scrutiny, Members of the PCP sought evidence from yourself and other organisations in response to a number of key questions posed. In total more than 15 organisations responded to our call for evidence, with a number giving several hours of their time meet with Members of the PCP to discuss and share their views in response to the key lines of enquiry. Organisations who provided evidence to the Panel included several Community Safety Partnerships, Force Strategic Independent Advisory Group, Hampshire Constabulary, Hampshire County Council, Hampshire and Isle of Wight Community Rehabilitation Company, Hampshire and Isle of Wight Neighbourhood Watch Association and the Youth Commission.

Findings

Members of the Panel noted that evidence received to the scrutiny was broadly grouped within the following headings:

Enabling effective and efficient operational policing

- It was recognised that the Commissioner had respected and honoured the Chief Constable's operational independence, and the majority of those giving evidence had a clear understanding about the separation of the roles and responsibilities of the Chief Constable and the Commissioner.

- The Panel noted the Commissioner's responsibility in holding the Chief Constable to account for delivery of Hampshire Constabulary's Strategic Objective, ensuring her plans for operational policing were reflective of the police and crime plan. One of the ways in which the evidence demonstrated the PCC meeting this responsibility was through the holding of COMPASS meetings, with evidence suggesting that access to view these meetings, through online casting, could be better promoted by the PCC with partners and throughout the force.
- The University Applied Learning programme had enabled the PCC to enhance his evaluation and support to the force through utilising academic institutions to evaluate potential new initiatives and policing practices which could benefit the force. Members of the Commissioner's team also sit on a number of scrutiny Panels focused upon ensuring that the Constabulary was demonstrating the values outlined in their Code of Ethics.
- Whilst a significant amount of funding for new technology had been provided by the Commissioner, including £1m for Tasers and significant investment in the Contact Management Platform, the evidence suggested that messages had not been translated clearly enough to police officers and staff to enable them to recognise that these enhancements were as a direct result of decisions made by the Commissioner.
- Investment in technology was recognised as being essential, supporting increased productivity and service to the public as well as enhancing policing for the future. However, a number of examples were provided suggesting 'new' equipment provided was sometimes obsolete and not fit for purpose, suggesting a role for the PCC in holding the Chief Constable to account for procurement decisions.
- The Commissioner has enabled ongoing enhancements to the police estate, and the evidence noted in particular that the sourcing of the site for the Eastern PIC, which was led by the OPCC, had resulted in securing an operationally suitable site which would be one of the most advanced policing facilities in the country. The OPCC's drive to combine police and fire estates, through the estates programme, had also demonstrated tangible benefits and positive changes to partnership working approaches.
- From an internal survey of Hampshire Constabulary staff and officers in 2016, regarding development of the Police and Crime plan, the clearest theme identified was "the desire for the PCC to champion Hampshire Constabulary staff and officers and consider their welfare and development". The evidence has shown that the Commissioner dedicated funding for two additional staff posts in the Equality and Inclusion team as well as £1.8m of funding over 3 years for additional wellbeing services for police officers and staff.
- The majority of respondents to our review supported the PCC's forecasted split of funds for 2019/20, dedicating 98.41% of the budget to the force. The underfunding of the force as a result of the funding formula was a well understood message with a clear notion that the PCC had been lobbying central government regarding this.

- Appreciation for the changing role of policing and the need to balance the delicate needs of local policing visibility vs serious crime matters was expressed throughout the evidence. This was also identified as a theme within a consultation undertaken by the PCC when developing his Police and Crime Plan and suggests a role for the PCC in championing this message with the public and partners.
- A 2017 PEEL assessment by HMIC rated Hampshire Constabulary as good and our review suggested that the force was recognised to be performing well, however many witnesses found it difficult to correlate that success directly back to the PCC's contributions.

Commissioning and supporting areas beyond policing

- The evidence received to this scrutiny has demonstrated that the PCC has championed and delivered real change in a number of areas including domestic abuse, restorative justice, youth engagement, FGM, hate crime and in supporting female offenders. The comments received clearly articulated how in his approach, the PCC hadn't shied away from seeking to address difficult subjects.
- Funding was provided, by the Commissioner, to support services to tackle the root cause of offending and to make early interventions to prevent offending behaviours. Examples include Domestic Abuse Perpetrator Programmes, Adolescent to Parent Violence prevention and integrated offender management. The support from the PCC in the development of these services was noted by several witnesses responding to this review, suggesting that these approaches should reduce impact and demand on police time. Also recognised was the funding and development of victim support services, which was felt to have been well communicated by the Commissioner and his team.
- The PCC and his team have worked with partners to develop services for out of court disposals, seeking to bring significant savings to the criminal justice system and allow police officers to take quick and effective action in dealing with less harmful offences, creating additional capacity to tackle serious offending.
- The work of the Youth Commission was well-regarded and evidence to this review has demonstrated the positive impact the PCC has had on work of the Commission and the young people involved. Through engaging with Commission Members at a relatable level, the PCC has supported and motivated them to deliver projects focussed upon raising awareness of hate crime, preventing cyber bullying and substance misuse, and supporting young people in custody and those with mental health concerns. Members of the Youth Commission expressed that they found the Commissioner to be genuine, approachable, friendly, energetic and passionate.
- When asked, many witnesses agreed that the work of the PCC and his team in areas beyond policing is having an impact on reducing demand on policing,

however felt that this was not widely recognised and more needed to be done by the PCC and his team to promote this message.

- The two grants rounds run annually by the PCC were well promoted and attracted significant interest, however concern was expressed by some about clarity of the process and the eligibility of those wishing to apply for funding. Whilst the additional layer of scrutiny applied by the Commissioner and his team in managing the Community Safety Fund was welcomed, comments suggested whilst some CSP's felt fully engaged in the decision-making process, others felt that their opinions on where funding should be allocated had not always been regarded.
- Evidence to this review suggested that, with no direct funding or resources, CSP's relied upon the goodwill of partners. Several of those CSP's we received evidence from noted that a number of bids for funding made by them through the PCC grant rounds, had been unsuccessful, leading some to feel disengaged. Also observed in the evidence was a lack of understanding as to whether the failure in success of these bids was linked to CSP's not being registered charities. Members noted that, in response, the Commissioner had recently created an informal meeting between his strategic commissioning team, colleagues from top-tier authorities and the chair of the Community Safety Practitioners forum to enhance awareness of the funding opportunities available.
- Whilst pan-Hampshire commissioning was recognised as having the ability to address wider ranging priorities, it was also suggested that adjusting the balance to support more local funding requests may better support policing through addressing the needs of smaller and more rural communities. It was noted that the second grant round run by the PCC was targeted towards such bids, with the OPCC's commissioning team working with organisations unsuccessful in application at the initial round to enhance their application for the second round of funding.

Strengthening partnerships

- The benefits of partnership working were well recognised throughout the evidence, not only in enhancing and supporting policing and community safety but in delivering savings to the public purse and generating new and innovative ways of working.
- The PCC's officers are regular members in many key partnership meetings, with witnesses stating they had been instrumental in developing services in a number of areas including domestic abuse and youth crime prevention. The OPCC is also a prominent member of the Local Criminal Justice Board, which brings partners together to deliver a fair, effective and efficient criminal justice system across the Hampshire Policing Area.
- Additionally, the PCC has created opportunities for partners to come together to support the police to deliver better services through creating the Safer Hampshire Business Partnership, Modern Slavery Partnership and RJ Programme Board.

- Another example is the Community Safety Alliance, which was initiated by the previous PCC. Evidence to our review has suggested that the current PCC does not attend the meetings. Whilst the appointment of a member of the OPCC to represent the PCC at the meetings has made a positive impact, our scrutiny has identified this meeting as a missed opportunity for the PCC to engage directly with a key group of strategic partners and demonstrate and recognise the value of community safety partners.
- Opportunities to enable the Commissioner to enhance his partnership working with CSP's have been brought forth, including encouraging Hampshire Constabulary to improve the sharing of local intelligence and adapting the commissioning strategy, allowing for projects to be pump-primed by the Commissioner and then encouraged to work with CSP's to become self-sustaining in the future.
- Whilst evidence showed the PCC and his team have engaged well with CSP's in some areas in tackling knife crime, including recent efforts in securing a Home Office Grant for the establishment of a violence reduction unit in Hampshire, it was felt greater engagement with all CSP's and other statutory bodies, including the Fire Service, would enable the PCC to better support Hampshire Constabulary in enhancing their approach in tackling this growing concern. Increased focus by the OPCC on adverse childhood experiences (ACE), including making funding available for resources shared with partner agencies across Hampshire and the Isle of Wight, was helping partners to consider cause and effect and how such experiences can contribute to growing levels of serious violence.
- Through conducting this scrutiny, the Panel became aware that in some areas use of SafetyNet by the police had reduced significantly. This matter has caused significant frustration, to those effected, as it coincided with a requirement for Community Safety Partnerships to make an annual payment for use of the platform of £2,000 per partnership. The Panel considered this a matter requiring more urgent response and therefore addressed this directly with the Commissioner and his team, ahead of the conclusion of this scrutiny work.
- Comments to this review identified the challenges in policing across such a diverse policing area, with large urban conurbations along with a land mass which is 80% rural and an island community. Making sure that policing is suited the needs of each area was recognised, and examples were provided noting how the force had moved towards a more tailored local policing response in recent years. This scrutiny again demonstrated a desire from the rural areas for greater strategic focus, with the PCC holding a key role in bringing partners together to tackle rural concerns and reduce demand on policing. Whilst efforts made by the PCC and his team in organising a series of five rural conferences was recognised, it was felt that their effectiveness was impacted as the audience did not represent all stakeholder groups and outcomes from these conferences have not been clearly communicated by the PCC.

- The PCC has supported collaborative working with Thames Valley Police, maintained working relationships with the Home Office and Ministry of Justice and engaged in the South East Regional Integrating Policing Collaboration; which seeks to support operational policing across the South East Region through enhancing governance and generate financial efficiencies. The evidence has suggested opportunities for the Commissioner in this collaborative approach to address issues such as county lines and MET children on a cross border basis, as well as a desire for enhancements in the current joint working approach between Thames Valley and Hampshire Constabularies.

Engagement and Communication

- The Panel were assured to hear from many of those providing evidence that engagement between members of the PCC's team and partner organisations was well established and effective, particularly noting the role of the Chief Executive in sharing information and resources to drive positive outcomes.
- The PCC's communication and engagement strategy places a focus on communications and marketing channels which reach large numbers of the public and key stakeholders. The Commissioner's team have highlighted regular sharing of social media content and opportunity to sign up to the Commissioner's blog within their communications plan. Members recognised that the PCC's on-line channels were performing well, with over 6,500 followers and sign up to the PCC's blog above industry expectations. Evidence to this review also suggested email communications sent by the OPCC were well presented.
- Whilst some partners were positive about communication with the Commissioner, including young people who were particularly positive about the PCC's engagement and communication style, a number of those responding felt strongly that PCC had not been effective in communicating and engaging with them. Many expressed that they felt their views were not listened to and/or understood by the PCC. Others suggested that felt less engaged by online and social media messages, particularly sighting time pressures reducing capacity to browse for updates or read emails as well as technical restrictions and were keen to have greater opportunities to meet face-to-face or have direct communication with the PCC. Suggestions included the PCC increasing attendance and visibility at local meetings and the OPCC running events focussed on sharing best practice, centred on operational policing and community safety, and sharing messages through local action boards.
- A number of witnesses suggested that they could champion and share positive messages on behalf of the PCC with the public and a broader range of partners, if engagement and communication channels were fostered by the PCC. Universally those dissatisfied expressed a keenness for engagement with the PCC to improve and doing so presents an opportunity for the PCC in

demonstrating how he is supporting effective operational policing and sharing key messages with a wider audience.

- Evidence to this review has also suggested a lack of engagement between the PCC and serving police officers and staff at Hampshire Constabulary. A March 2018 survey by the Hampshire Police Federation reported that 98%¹ of those who responded did not have confidence in the Commissioner. Comments to this review have suggested that this lack in confidence was in part resultant from a lack of visibility of the Commissioner. In his comments to this review the Commissioner suggested he would attend five response and patrol team briefing days during May and June, presenting an opportunity for the Commissioner to raise his profile with officers on the frontline of policing. It was also noted that the PCC now had regular meetings with the Chairman of the Hampshire Police Federation, however, Members understood that a similar arrangement was not in place with Unison, who represent the wider policing staff. Whilst respecting the different roles of the PCC and Chief Constable it was felt key to the role of PCC to demonstrate an understanding of the challenges being faced by the force and be seen to be supporting them.
- Additionally, it was felt that serving police officers and staff needed to have a greater understanding of the rationale behind strategic decisions made by the PCC, with communications from the Commissioner delivered at an operational level, in an easy to digest regular format, to help police staff better recognise where the PCC is adding value to the role of operational policing.

Summary and recommendations

Within his Police and Crime Plan the Commissioner outlined his first and overarching concern as “being visible, accessible and accountable to the people I represent ensuring their concerns are heard and addressed”. In order to achieve his strategic aim to “Enable effective and efficient operational policing” evidence to this review demonstrates that the PCC should consider a similarly proactive approach in engaging key stakeholders and those responsible for delivering and supporting operational policing.

The evidence received by the Panel articulates how the PCC and his team have driven, supported and concentrated efforts to support operationally effective policing for Hampshire and the Isle of Wight. The work of the PCC and his team in areas beyond policing is recognised to have contributed to reducing demand on police time and delivering services which prevent crime and support victims. The Commissioner has been seen to tackle difficult subject areas and engage young people in his approach, whilst applying for grants and lobbying central government to maximise the funding available to support policing within Hampshire and the Isle of Wight.

Those who responded to our call for evidence were clear that communication of these achievements is key to the perception of the Commissioner’s success in

supporting operationally efficient and effective policing. The PCC has to be visible to partners and through directly conveying the vision of his Police and Crime Plan can engage and inspire them to support its delivery. Where engagement and communication with stakeholders has not been fostered, confidence has dipped and understanding of the Commissioner's Police and Crime Plan objectives and delivery is weak. Our scrutiny has identified a desire from stakeholders to enhance their direct engagement with the PCC and further support delivery of the objectives of the Police and Crime Plan.

In response to the evidence received, Members have brought forth a number of recommendations:

- a. In order to raise the profile of the PCC and convey more widely the impact of the work of the OPCC in supporting effective and efficient operational policing, the Commissioner should seek opportunities to enhance communication with key stakeholders. Where possible the Commissioner should seek to establish and make available opportunities for face-to-face and direct communication, supported by regular online and electronic messaging.
- b. That the PCC, through liaison with the Chief Constable, should consider how communication with police officers and staff can be improved. In conveying key messages to the force, the PCC should seek to enable serving members of the Constabulary to better understand how the PCC's strategic decisions seek to reduce demand on police time and/or support effective and efficient policing.
 - i. Conveying key messages to frontline officers could be further enhanced through discussion during the PCC's regular meeting with the Chair of the Police Federation. It is further recommended that that the PCC should develop a regular dialogue with Unison, who represent the wider policing staff, creating a broader two-way channel of communication within the force.
- c. Beyond the force, the PCC should look to share such messages with partners across the Hampshire policing area, so that the value of the work of the PCC and his team is more widely recognised and understood.
- d. In particular the PCC should consider the effectiveness of current levels of engagement with Community Safety Partnerships (CSP), ensuring that pan-Hampshire and the Isle of Wight there are appropriate procedures in place to enable regular dialogue and sharing of information between CSPs and the OPCC. The Panel would also recommend that the PCC attend, at regular intervals, the Community Safety Alliance meetings as an opportunity to meet face-to-face with Community Safety Managers from across the policing area.
 - i. Further that the PCC considers how CSPs may be more engaged in the commissioning process and decisions regarding the awarding of funds.

¹ 1,551 members responded, which represented 56% of the Hampshire Police Federation membership

- e. That the PCC increases promotion of the opportunity to view COMPASS meetings online, both to partners and within the force as well as to the wider public audience.
 - i. That the PCC considers, for the agenda of a future COMPASS meeting, challenging the Chief Constable regarding procurement of technological equipment for the force to demonstrate publicly how he is holding the Chief Constable to account for such decisions.

- f. As part of the implementation of the Violent Crime Reduction Unit that the PCC considers how partners, such as CSP's and the fire service, may be further engaged to contribute and innovate efforts by Hampshire Constabulary to reduce and tackle knife crime.

- g. That championing messages regarding the changing role and landscape of policing and the need for Hampshire Constabulary to balance local policing visibility with addressing serious crime should be considered as key to the role of the PCC.

We look forward to receiving, in due course, your response to the recommendations outlined above.

Yours sincerely



Cllr David Stewart

Chairman, Hampshire Police and Crime Panel

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HAMPSHIRE POLICE AND CRIME PANEL

Report

Date considered:	4 October 2019
Title:	Annual Report 2018/19
Contact:	Scrutiny Officer to the Panel
Email:	members.services@hants.gov.uk

1. Executive Summary

1.1 The purpose of this paper is to present the Panel's Annual Report 2018/19

2. Recommendations

2.1 **That the Panel receive and agree the Annual Report 2018/19**



ANNUAL REPORT 2018-19

1. Introduction

Police and Crime Commissioners (PCCs) were introduced through the Police Reform and Social Responsibility Act 2011, which significantly changed the arrangements for police accountability and governance in England and Wales. Through this legislation Police and Crime Panels (PCPs) were established to provide scrutiny and support to PCCs.

This annual report covers the third year of Mr Michael Lane, the PCC, who was elected to serve Hampshire, Portsmouth, Southampton and the Isle of Wight, in May 2016.

1.1. The Role of the Police and Crime Commissioner

Nationally, PCCs exist to ensure that the policing needs of their communities are met as effectively as possible, to be the voice of the people and hold the police to account. They are to give the public—to which they are directly accountable—a voice at the highest level of policing. They are expected to do this by:

- securing an efficient and effective police for their area;
- appointing the Chief Constable, holding them to account for running the force, and if necessary dismissing them (Olivia Pinkney is the Chief Constable of Hampshire Constabulary);
- setting the police and crime objectives for their area through a police and crime plan;
- setting the force budget and determining the precept;
- contributing to the national and international policing capabilities set out by the Home Secretary; and
- bringing together community safety and criminal justice partners, to make sure local priorities are joined up.

Legislation protects the operational independence of the police, making it clear that the Chief Constable retains command and control of police officers and staff.

Contact details for the PCC for Hampshire can be found in Appendix 1.

1.2. The Police & Crime Plan

The PCC sets out in a Police and Crime Plan his objectives for his term of office. This document is of great importance to the PCP as a point of reference in fulfilling its duty to scrutinise and review the actions and decisions of the PCC. Mr Lane's Plan was considered in draft by the PCP in October 2016 and launched in a public event with stakeholders in December 2016. His objectives from this time forward were defined as:

1. Championing Community Needs - Support victims and those affected by crime and disorder
2. Partnerships - Strengthen partnerships to work together to reduce crime, promote public safety and create vibrant inclusive communities

3. Enabling operationally effective policing - Enable effective and efficient operational policing which meets the needs of the people it serves, by empowering the Chief Constable
4. Reduced Offending - Develop services that tackle the root causes of offending and, with partners, make early interventions to prevent offending

These four key strategic priorities were identified by the PCC to support his overarching objective of making 'you, your family, your community: safer'.

The PCC's plan can be found on the following webpage:

<https://www.hampshire-pcc.gov.uk/plan>

1.3. The Role of the Police & Crime Panel (PCP)

The PCP is a joint scrutiny body of the local authorities in the Policing area who perform a number of functions in relation to the PCC and their role. These include:

- To review the draft Police and Crime Plan
- To scrutinise the PCC's Annual Report
- To review and scrutinise decisions and actions by the PCC
- To review and veto the PCC's proposed Council Tax precept levels
- To review the PCC's Conduct – the PCP can suspend the PCC if they are charged with 2 year imprisonable offence and report to IPCC, however they cannot remove the PCC.
- To confirm the Chief Constable's appointment.
- To appoint an acting PCC, if required.

The Hampshire PCP fulfils all of these duties in relation to the PCC for Hampshire (and the Isle of Wight, Portsmouth, and Southampton, although these areas are not included in the official title of the PCC, which follows the name of the Constabulary).

Later sections of this report go into further detail on how and when each of these duties (if applicable) were fulfilled for 2018/19. The PCP can require the PCC or their staff to be in attendance at PCP meetings and can ask the Chief Constable or partners responsible for helping to assist in the delivery of the Police and Crime Plan to attend the PCP (although they do not have a statutory duty to do so).

1.4. Members of the Hampshire Police and Crime Panel

The PCP is made up of representatives from each of the Local Authorities in the Hampshire Police area, which includes the cities of Portsmouth and Southampton, the Isle of Wight as well as Hampshire County Council and the 11 Borough and District authorities within it. They are joined by three additional local authority co-opted members, who sit on the PCP in order to better meet the 'balanced appointment objective', and two independent co-opted members, who are appointed through a competitive recruitment process to add to the collective spread of experience and knowledge. The PCP therefore has 20 members; the maximum size that it may be by law. All members – appointed and co-opted - have the same status and rights on the PCP.

The 15 local authorities in Hampshire and the Isle of Wight are:

- Basingstoke and Deane Borough Council
- East Hampshire Borough Council
- Eastleigh Borough Council
- Fareham Borough Council
- Gosport Borough Council
- Hampshire County Council
- Hart District Council
- Havant Borough Council
- Isle of Wight Council
- New Forest District Council
- Portsmouth City Council
- Rushmoor Borough Council
- Southampton City Council
- Test Valley Borough Council
- Winchester City Council

The PCP must be politically balanced, reflecting the political make-up of the councils in Hampshire. Each of the 15 councils has its own process for appointing its representative on the PCP. Each also has its own arrangements for PCP member expenses.

Membership of the PCP for 2018/19 was as follows:

- Councillor Dave Ashmore
(Liberal Democrat, Portsmouth City Council)
- Councillor John Beavis MBE
(Conservative, Gosport Borough Council)
- Councillor Simon Bound
(Conservative, Basingstoke and Deane Borough Council)
- Councillor Ken Carter
(Conservative, East Hampshire Borough Council)
- Councillor Trevor Cartwright
(Conservative, Fareham Borough Council)
- Councillor Steve Clarke
(Conservative, New Forest District Council)
- Mr Michael Coombes
(Independent Co-opted Member)
- Councillor Tonia Craig
(Liberal Democrat, Eastleigh Borough Council)
- Councillor Lisa Griffiths
(Conservative, Winchester City Council)
- Councillor Brian Laming (from October 2018)
(Liberal Democrat, Additional Local Authority Co-opted Member)
- Councillor Ken Muschamp
(Conservative, Rushmoor Borough Council)

- Mr Bob Purkiss MBE
(Independent Co-opted Member)
- Councillor Ian Richards (until May 2019)
(Conservative, Test Valley Borough Council)
- Councillor James Radley
(Community Campaign Hart, Hart District Council)
- Councillor Frank Rust
(Labour, Additional Local Authority Co-opted Member)
- Councillor Dave Shields
(Labour, Southampton City Council)
- Councillor Lynne Stagg
(Liberal Democrat, Additional Local Authority Co-opted Member)
- Councillor David Stewart - **Chair**
(Conservative, Isle of Wight Council)
- Councillor Gary Hughes
(Conservative, Havant Borough Council)
- Councillor Jan Warwick – **Vice Chair**
(Conservative, Hampshire County Council)

2. Work Programme of the PCP

2.1. Work undertaken in 2018/19

In 2018/19, the PCP undertook its statutory duties and requested to review items at its meetings that related to decisions and actions taken by the PCC for Hampshire. More can be found from the table below:

<u>Meeting Date</u>	<u>Key Agenda Items</u>
7 July 2018	<ul style="list-style-type: none"> • Chair and Vice Chair elected • PCC Police and Crime Plan delivery update • PCC enabling effective and efficient policing presentation • PCP Proactive scrutiny of Cyber Fraud response from the Commissioner to the Panel's recommendations. • PCP Proactive scrutiny of Hate Crime recommendations agreed • PCP Annual report of the Complaints Sub-Committee received • PCP Governance documents revised • PCP Membership of working groups agreed • PCP future meetings and work programme considered
5 October 2018	<ul style="list-style-type: none"> • PCP Local authority co-opted Member appointed • PCC Annual report • PCP Annual report

	<ul style="list-style-type: none"> • PCC Police and Crime Plan delivery update • PCP Proactive scrutiny of Hate Crime response from the Commissioner to the Panel's recommendations. • PCP working group update heard • PCP Governance documents revised • PCP Financial monitoring and grant budget agreed • PCP future meetings and work programme considered
25 January 2019	<ul style="list-style-type: none"> • Scrutiny of the PCC's proposed precept • PCP future meetings and work programme considered
5 April 2019	<ul style="list-style-type: none"> • PCC update on commissioning heard • PCC Police and Crime Plan delivery update • PCC presentation on County lines received • PCP working group update heard • PCP future meetings and work programme considered

2.2. Proactive Scrutiny Work Programme

Throughout the 2018/19 municipal year the Panel focussed upon on an in-depth scrutiny examining how the Commissioner was enabling effective and efficient policing for Hampshire and the Isle of Wight. This work spanned across the period and saw the Panel engaging and meeting with a number of stakeholders to understand their views on the subject. Findings and recommendations from this review are being presented for agreement at the Panel's meeting in October 2019.

Further details of the Panel's previous proactive scrutiny work and recommendations made to the Commissioner can be found on the Panel's website:

<http://www3.hants.gov.uk/hampshire-pcp/pcc-proactivescrutiny.htm>

3. Working Groups and Sub-Committee

In July 2018 the Panel's Complaints Sub-Committee was appointed as a formal Sub-Committee of the Panel, following its previous status as a working group. The Complaints Sub-Committee is responsible for handling complaints made against the PCC and for informally resolving non-criminal complaints, as well as conduct matters that are referred to the Panel by the Independent Office for Police Conduct (IOPC). Meetings of the Complaints Sub-Committee are held in public, with an annual report outlining complaints activity for the previous 12 months presented to the Panel each July.

The working groups of the PCP undertake activities separate to the formal meetings of the PCP in order to support the business set out in its work programme. The working groups of the PCP undertake much of the detailed work that would otherwise

take up significant time in a formal public meeting. Outcomes of these meetings are reported to the PCP prior to any review of the relevant item on the agenda.

The PCP has two long-standing working groups; one that meets to consider detailed information in advance of the scrutiny of the precept, and one that meets to review the implementation of the police and crime plan. During 2018 the Panel implemented a Proactive Scrutiny task and finish group to drive and deliver the Panel's proactive scrutiny focused upon how the Commissioner was enabling effective and efficient operational policing.

Membership of these groups can be found below.

3.1. Complaints Sub-Committee

The PCP is responsible for handling complaints made against the PCC, and for informally resolving non-criminal complaints, as well as complaints or conduct matters that are referred back to the PCP by the Independent Police Complaints Commission. During 2018/19 the sub-committee met twice.

Meeting Date	Purpose
24 September 2018	To review complaints in line with the informal resolution process
17 January 2019	

The membership of the Sub-Committee for 2018/19 was follows:

- Councillor Lisa Griffiths
- Councillor Ken Muschamp
- Bob Purkiss MBE (Chair)
- Councillor Frank Rust
- Councillor Jan Warwick

3.2. Police and Crime Plan Working Group

This group was set up in July 2016 in order to review the draft Police and Crime Plan prior to the PCP's scrutiny of it in October 2016. It has remained active since this time for the purpose of monitoring the implementation plan and through this to set themes for the proactive scrutiny and lead on the work in this area on behalf of the PCP.

The Police and Crime Plan working group has met four times in 2018/19.

<u>Meeting Date</u>	<u>Purpose</u>
18 September 2018	Within each of the meetings Members of the working group have undertaken in-depth pre-scrutiny of the quarterly progress reports, looking at delivery against the Police and Crime Plan, ahead of each PCP meeting.
12 December 2019	
20 March 2019	
5 June 2019	An invite to each meeting of the working group in 2018/19 was extended to the OPCC, who attended and provided more detailed information for the working group

	to review and scrutinise. This information included a status update on those projects contributing to delivery of the plan, detail of decisions taken by the PCC in the previous quarter and a quarterly update on actions taken in response to the recommendations made by the PCP through the proactive scrutiny programme.
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The membership of the Police and Crime Plan working group for 2018/19 was as follows:

- Councillor Simon Bound (Chair)
- Councillor Steve Clarke
- Councillor Frank Rust
- Councillor Dave Shields

3.3. Finance Working Group

The PCP set up the Finance working group in order to scrutinise the proposed budget and related financial papers prior to the PCP's review of the proposed precept. It has continued to meet in order to review information in advance of the annual scrutiny of the proposed precept. The Finance working group met on five occasions during 2018/19.

Police and Crime Panel – Finance Working Group		
<u>Meeting Date</u>	<u>Purpose</u>	<u>Overview</u>
27 September 2018	Mid Term Review	Reviewed the mid-term position against the 2018-19 precept, including scrutiny of the PCCs statement of accounts for 2017/18.
5 November 2018	Review precept planning	Reviewed planning being undertaken by the OPCC in preparation for the precept setting.
10 December 2018		
9 January 2019		
21 January 2019	Review draft precept and associated finance papers	Reviewed draft precept and supporting information in advance of briefing to the full PCP at its meeting in January 2019. Further to agree questions to be proposed by the Finance Working Group to be taken forward to the meeting.

The membership of the Finance working group for 2018/19 was as follows:

- Michael Coombes (Chair)
- Councillor Gary Hughes
- Councillor Brian Laming
- Councillor Ian Richards (until May 2019)

3.4. Proactive Scrutiny task and finish group

The PCP set up the proactive scrutiny working group during the 2018/19 year in order to take a lead on the Panel's in-depth proactive scrutiny considering how the Commissioner was enabling effective and efficient operational policing for Hampshire and the Isle of Wight. The task and finish group has met on five occasions during 2018/19.

<u>Meeting Date</u>	<u>Purpose</u>
18 September 2018	Within each of the meetings Members of the task and finish group have reviewed and set the direction for the Panel's proactive scrutiny. This has included such activities as: - Drafting of the scope for proactive scrutiny, including the identification witness organisations to approach for evidence and preparing key lines of enquiry - Reviewing written evidence received and meeting with witnesses to seek their views on the key lines of enquiry for the scrutiny. Agreeing and approving the findings and recommendations of the scrutiny.
5 December 2018	
10 April 2019	
22 May 2019	
12 June 2019	

The membership of the Proactive Scrutiny task and finish group for 2018/19 was as follows:

- Councillor Simon Bound (Chair)
- Michael Coombes
- Councillor Steve Clarke
- Councillor James Radley
- Councillor Dave Stewart
- Councillor Jan Warwick

4. 2019/20 Outline Work Programme

<u>Meeting Date</u>	<u>Key Agenda Items</u>
5 July 2019 10.00am Winchester	<ul style="list-style-type: none"> • Election of Chair and Vice Chair • Public questions • PCC Police and Crime Plan delivery update • PCP Appointments report • Annual complaints report • Membership of working groups • PCP future meetings and work programme
4 October 2019 10.00am Winchester	<ul style="list-style-type: none"> • Public questions • Questions to the Chief Constable, Hampshire Constabulary • PCC Annual Report • PCP Proactive Scrutiny outcomes report • PCP Annual Report • PCC Police and Crime Plan delivery update • PCP budget grant monitoring and budget for 2020/21 • PCP update from working groups • PCP future meetings and work programme
31 January 2020 10.00am Winchester	<ul style="list-style-type: none"> • Public questions • PCC precept 2019/20 • PCC response to PCP proactive scrutiny recommendations • PCC Police and Crime Plan delivery update • PCP update from working groups • PCP future meetings and work programme
3 March 2020 10am Winchester	<ul style="list-style-type: none"> • Public questions • PCC Police and Crime Plan delivery update • PCP update from working groups • PCP future meetings and work programme

Contact Details

Hampshire County Council is the Host Authority for the Hampshire Police and Crime (PCP) on behalf of the 15 local authorities in Hampshire and the Isle of Wight.

The Hampshire PCP is a joint committee of all 15 local authorities, consisting of a representative from each, three additional local authority co-opted members, and two independent co-opted members.

The PCP can be contacted via:

Hampshire Police and Crime Panel
Members Services
Elizabeth II Court South, The Castle
Hampshire County Council
Winchester
SO23 8UJ

Email: members.services@hants.gov.uk

Website: www.hants.gov.uk/hampshire-pcp

Papers for all meetings held in public are published here, and anyone can come along to observe:

<http://democracy.hants.gov.uk/mgCommitteeDetails.aspx?ID=185>

The public are encouraged to ask questions of the PCP:

<http://www3.hants.gov.uk/hampshire-pcp/pcp-questions.htm>

The Police and Crime Commissioner for Hampshire is Mr Michael Lane (Conservative). He can be contacted via his office:

Office of the Police and Crime Commissioner
St George's Chambers
St George's Street
Winchester
SO23 8AJ

Telephone: (01962) 871595

Email: opcc@hampshire.pnn.police.uk

Website: www.hampshire-pcc.gov.uk

HAMPSHIRE POLICE AND CRIME PANEL

Report

Date considered:	4 October 2019		
Title:	Police and Crime Panel – Financial Monitoring leading to 2020/21 grant budget agreement		
Contact:	Anne Hibbert, Corporate Accounting Manager		
Tel:	01962 847533	Email:	anne.hibbert@hants.gov.uk

1. Executive Summary

- 1.1. The Police Reform and Social Responsibility Act 2011 (“the Act”) requires the Police and Crime Panel (PCP) to make arrangements regarding the manner in which funds paid by the Secretary of State are used to meet the costs of the Panel.
- 1.2. The purpose of this paper is to report the final position against the 2018/19 budget, the part year performance against the 2019/20 budget for the Police and Crime Panel and a proposed budget for the panel for 2020/21.
- 1.3. The report also identifies a review of the legal support provided to the Panel and proposes Member engagement in that process.

2. Contextual Information

- 2.1. The Government made available a grant of £71,700 for the full year for 2018/19 (based on 20 Panel members). The total costs of running the Panel were contained within the Government funding.
- 2.2. The grant is paid by the Home Office in two instalments over the year. Only spend relating to the two six month periods can be claimed. Spend in excess of the grant would need to be funded by the authorities in equal shares unless agreed otherwise.
- 2.3. The grant value for 2019/20 has been confirmed by the Home Office, with £71,700 being available for the full year (no change from 2018/19). For the purposes of proposing a budget for the Panel for 2020/21 the same amount of grant is assumed for 2020/21.
- 2.4. The budget is based on the assumption that there will normally be four meetings of the Panel a year. Any decision to increase the number of Panel meetings will have an impact on the total estimated costs.
- 2.5. Another factor which impacts on the cost of supporting the Panel is the number of complaints which the PCP is required to consider.

- 2.6. The largest cost to the budget is the officer time spent in support of the PCP and its working groups. An analysis of time spent in prior years together with a view of forward expectations was used to calculate support costs and assist with budget estimates. This information has been used as the basis of the fixed support service charges as explained in section 4.

3. Final Financial Position for 2018/19

- 3.1. Appendix 1 shows the 2018/19 final spend against the budget set for that year. In total £69,651 of the £71,700 available grant was required and has been claimed. This equated to an underspend of £2,049 against the budgeted amount of £71,700.
- 3.2. The main contributing factor to the underspend was the charge for officer time spent in support of the PCP and its working groups being £1,100 lower than the budgeted amount due to minor planned changes.
- 3.3. Conference hall and meeting room hire was charged from 2017/18 as agreed in October 2017 to reflect the true cost of holding Panel meetings. Some one off venue changes in 2018/19 account for the underspend against Room Hire in this period.
- 3.4. Legal and Complaints Handling Costs were just below the budgeted amount. Expenditure has increased from 2017/18 due to significant complaint activity, including the handling of ongoing issues relating to historic complaints and a vexatious complainant.
- 3.5. The balance of the overall underspend against the grant related to minor variations against a number of budget lines.

4. Current Financial Position for 2019/20

- 4.1. Appendix 2 shows the 2019/20 projected spend against the budget set out for the year. It forecasts that all of the £71,700 budgeted available grant will be used.
- 4.2. A fixed annual charge for support services has previously been agreed which has improved the accuracy of forecasting during the year. The fixed charge was calculated using time analysis from prior years together with a view of forward expectations linked to the work programme of the panel.. This is kept under review and no significant change in overall officer time is currently anticipated.
- 4.3. Legal and Complaints Handling costs predominately arise from work associated with complaints to the Police and Crime Panel. Current costs are £2,296. Without being able to predict future complaints, the projected costs for 2019/20 have remained as per the budgeted amount.
- 4.4. All other areas are projected to be either in line with the agreed budget figures or, where variances against the budgeted amounts occur, the values are minimal.

- 4.5. In the event of any additional Special Responsibility Allowances being required at a later date, the level of support services and the associated charge may need to be reviewed to ensure that the overall costs of the PCP do not exceed the funds available.

5. Proposed budget for 2020/21

- 5.1. Appendix 2 also shows a proposed budget for 2020/21 which assumes the Government grant is unchanged and with expenditure in line with the 2019/20 budget or revised estimates for 2019/20.

6. Legal Support to the Panel

- 6.1. The Panel has received legal support from Portsmouth City Council's legal services team for a number of years. As part of a regular review process, the contract for legal support will be re-tendered for the period from April 2020 in accordance with Hampshire County Council's Contract Standing Orders (acting as the Panel's lead Authority and legal body). Due to the annual value of legal support to the Panel, this will be an officer led process. It is proposed that an appropriate member of the Panel is involved in and consulted at key stages of the procurement to represent the views and needs of Panel Members. As it is envisaged that local authority legal services teams within Hampshire and the Isle of Wight area are most likely to seek to support the Panel, a level of flexibility may be required in assigning an "appropriate member" to support the process and avoid any conflict of interests.

7. Recommendations

The Panel is recommended to:

- 7.1. Note the final financial position for 2018/19.
- 7.2. Note the current performance against the budget for this financial year.
- 7.3. Agree the proposed budget for the panel for 2020/21, subject to confirmation of the Government grant for 2020/21.
- 7.4. Note the review of legal support arrangements and agree that either the Chairman, Vice-Chairman or another Panel Member nominated by the Chairman (to avoid any potential conflict of interest) represent Panel Members at key stages of the procurement process.

POLICE AND CRIME PANEL
Final Budget Position for 2018/19

ITEM	2018-19 Budget	2018-19 Actuals	Variance
	£	£	£
Travelling – Members	1,000	1,382	382
<u>Special Responsibility Allowances</u>			
Chair	0	0	0
Co-opted Members	1,400	1,378	(22)
Members Training	1,500	1,500	0
Printing & Stationery	300	133	(167)
Refreshments	1,000	698	(302)
Room Hire + other expenses e.g. web costs	1,300	825	(475)
Miscellaneous expenses	100	124	24
Legal and Complaints Handling Costs	10,300	9,960	(340)
Communications & Web Team	1,400	1,400	0
Democratic, Policy & Scrutiny	47,800	46,800	(1,000)
Finance & Budget Support	5,200	5,100	(100)
Officer travel	400	351	(49)
Totals	71,700	69,651	(2,049)
Grant	71,700	69,651	(2,049)

POLICE AND CRIME PANEL

Current Budget Position for 2019/20 and Proposed Budget for 2020/21

ITEM	2019/20 Budget	2019/20 Actuals	2019/20 Projected	2020/21 Proposed Budget
	£	£	£	£
Travelling – Members	1,000	44	1,000	1,000
<u>Special Responsibility Allowances</u>				
Chair	0	0	0	0
Co-opted Members	1,400	586	1,400	1,400
Members Training	1,500	0	1,500	1,500
Printing & Stationery	300	75	300	300
Refreshments	1,000	109	800	800
Room Hire + other expenses e.g. web costs	1,300	650	1,300	1,300
Miscellaneous expenses	100	0	100	100
Legal and Complaints Handling Costs	10,300	2,296	10,300	10,300
Communications & Web Team	1,400	700	1,400	1,400
Democratic, Policy & Scrutiny	47,800	24,000	48,000	48,000
Finance & Budget Support	5,200	2,600	5,200	5,200
Officer travel	400	43	400	400
Totals	71,700	31,103	71,700	71,700
Grant	71,700		71,700	71,700
Shortfall / (Surplus)	0		0	0

Section 100 D - Local Government Act 1972 - background documents

The following documents discuss facts or matters on which this report, or an important part of it, is based and have been relied upon to a material extent in the preparation of this report. (NB: the list excludes published works and any documents which disclose exempt or confidential information as defined in the Act.)

Document

Location

None

HAMPSHIRE POLICE AND CRIME PANEL

Report

Date considered:	4 October 2019
Title:	Update to Governance Documents
Contact:	Democratic Support Officer to the Panel
Email:	members.services@hants.gov.uk

1. Executive Summary

- 1.1 The purpose of this paper is to set out revised governance documents previously adopted by the Hampshire Police and Crime Panel (PCP)

2. Complaints

Protocol for the Informal Resolution Procedure Regarding Complaints made Against the PCC

- 2.1. The protocol outlines the process under which the Complaints Sub-Committee will seek to determine complaints.
- 2.2. As part of the regular annual review of this protocol, revisions to the protocol have been agreed by the Complaints Sub-Committee, at its meeting on 19 August 2019, to enhance clarity of the process for determining whether part 4 of the Elected Local Policing Bodies (Complaints and Misconduct) Regulations 2012 ("the Regulations").
- 2.3. The updated protocol can be found at appendix one.

3. Recommendations

That the Panel note the updated Protocol for the Informal Resolution Procedure Regarding Complaints made Against the PCC.

Section 100 D - Local Government Act 1972 - background documents

The following documents discuss facts or matters on which this report, or an important part of it, is based and have been relied upon to a material extent in the preparation of this report. (NB: the list excludes published works and any documents which disclose exempt or confidential information as defined in the Act.)

Document

Location

N/A

N/A

Hampshire Police and Crime Panel

Protocol for the Informal Resolution Procedure Regarding Complaints made
Against the PCG Police and Crime Commissioner

Initial recording of complaints received

The Chief Executive of the Office of the PCG Police and Crime Commissioner (OPCC) will, within 10 clear working days, consider whether:

- the complaint is a complaint against the Police and Crime Commissioner (PCC)
- It is a complaint for which the Hampshire PCP Police and Crime Panel (PCP, the Panel) is the relevant Police and Crime Panel,
- the complaint indicates the commission of a criminal offence by the PCC, in which case the complaint would be referred to the Independent Office of Police Conduct (IOPC), by the Chief Executive of the OPCC, as a potential serious complaint
- the complaint is a complaint at all;
- or is a complaint relating to an operational matter of Hampshire Constabulary (the Constabulary) to be resolved in accordance with the complaints procedures of the Constabulary.

When in accordance with the delegation to the Chief Executive of the ~~Office of the PCG OPCC~~ the decision has been made to record a complaint that will not subsequently be referred to the Independent Office for Police Conduct (~~the~~ IOPC), the Chief Executive of the ~~Office of the PCG OPCC~~ will:

- Record the date of receipt ~~and ensure that the complaint has been made on the Complaints Form at Annex 1~~
- send a record of the complaint, ~~the Complaints Form~~, to the complainant and to the person complained about (in the latter case, subject to any decision taken not to supply a copy of the complaint or to supply the complaint in a form which keeps anonymous the identity of the complainant or of any other person) and will include the contact details of the Panel's Police and Crime Panel's Complaints Sub-Committee (the sub-committee) scrutiny officer; and
- refer the record, ~~the Complaints Forms~~, and copies of all the associated paperwork, the sub-committee to the Panel's scrutiny officer. This will be no later than two working days after the complaint has been recorded.

Whilst the recording of complaints is delegated by the Panel to the Chief Executive of the OPCC, the responsibility to record any given complaint may revert to the sub-committee, with the agreement of the Chief Executive of the OPCC. In such circumstances the recording of the complaint will be made by the Panel's scrutiny officer, in consultation with the Chair of the sub-committee.

Serious Complaints

- If, at any stage, the IOPC informs the Panel that they require the complaint to be referred to them, or if the Monitoring Officer, in consultation with the Chair of the sub-committee, determines that the complaint should be referred to the IOPC, the informal resolution process must be discontinued. The Monitoring Officer should only determine that the complaint should be so referred if matters come to light during the informal resolution process which indicates the commission of a criminal offence.

Acknowledgement of complaints

On receipt of the complaint, the Panel's scrutiny officer will:

- Assess the complaint to ensure that it is complete, and that it clearly identifies the alleged conduct matter
- Refer incomplete or unclear complaints back to the Chief Executive of the Office of the PCC seeking further information.
- Consider whether the complaint has been satisfactorily dealt with and if so, consulting with the complainant, to treat the complaint as withdrawn.
- write to the complainant, setting out timescales and providing details about the informal resolution procedure; and giving the complainant an opportunity to make further comments in support of his/her/their complaint (allowing him/her 14 clear calendar days to respond). Where the Panel's scrutiny officer believes that the circumstances of the case are such that the ~~Complaints Sub-Committee~~ the sub-committee may decide to treat the complaint as having been resolved, ~~he/she will ask~~ the complainant will be asked to provide his/her/their representations in this regard for the ~~Complaints Sub-Committee~~ to take into account; and

write to the person complained about, setting out timescales and providing details about the informal resolution procedure; and giving him/her an opportunity to make comments in response to the complaint (allowing him/her 14 clear calendar days to respond).

Disapplication

In appropriate cases, the informal resolution procedure may be disappplied in respect of a complaint in accordance with Regulation 15 of the Elected Local Policing Bodies (Complaints and Misconduct) Regulations 2012 ("the Regulations"). If the Panel's scrutiny officer identifies that a complaint may be suitable for consideration for disapplication of part 4 of the Regulations, they will refer it to the Panel's Monitoring Officer.

- The Monitoring Officer, in consultation with the Chair of the ~~S~~Sub-~~c~~Committee, will consider the suitability of the complaint for disapplication of part 4 of the Regulations.
- In the event that disapplication is determined to be appropriate in relation to a complaint, the Monitoring Officer will write to the complainant and the PCC, notifying them of this decision where upon the complaint will be recorded as complete.
- In the event that only part of a complaint is determined to be suitable for disapplication, this will be notified to the complainant and the PCC in the notification letter, outlining those parts of the complaint to which disapplication will apply.

Any decision taken to disapply the informal resolution procedure in respect of a complaint, or part thereof, will be formally reported to the ~~Sub-Committee at the~~ first ~~meeting of the~~ ~~S~~Sub-~~c~~Committee ~~Meeting~~ following the date of the determination.

Meetings of the Sub-Committee

The Panel's Scrutiny Officer will convene a meeting of the Complaints ~~s~~Sub-~~c~~Committee, normally to be held within 21 clear calendar days after the deadline for receipt of all comments to the complaint. The Panel's scrutiny officer will, ~~taking advice from the legal adviser,~~ compile a brief report for the ~~Complaints Sub-~~Complaints Sub-~~c~~Committee, setting out the pertinent details of complaint, recording any failure by the person complained about to comment on the complaint and making suggestions for the next steps.

- The ~~Complaints Sub-~~Complaints Sub-~~c~~Committee will first consider whether the complaint has been satisfactorily dealt with and, subject to any representations by the complainant, may decide to treat the complaint as having been resolved. In such a case, the ~~Complaints Sub-~~Complaints Sub-~~c~~Committee's reasons will be recorded and notified to the parties.
- While the ~~Complaints Sub-~~Complaints Sub-~~c~~Committee is prohibited from conducting an open investigation of the complaint, it does have the power to ask, of the person complained against, for documents relating to the matters referred to in the complaint and may require the ~~OPCC~~ or an officer of the OPCC to attend a meeting of the ~~s~~Sub-~~c~~Committee to answer questions. The ~~Complaints S~~Complaints S~~c~~Committee may also invite the complainant to provide further information for the purpose of clarity. In exercising these powers, the ~~Complaints s~~Complaints s~~c~~Committee will seek to ensure fairness and transparency within its proceedings and, following legal advice, will focus on matters which substantiate or clarify a point relating to the complaint, or response to the complaint.
- The ~~Complaints S~~Complaints S~~c~~Committee shall have regard to:
 - The Code of Conduct of the ~~Police and Crime Commissioner~~PCC;
 - Whether the complaint discloses a specific conduct failure on the part of the ~~Police and Crime Commissioner~~PCC, identifiable within the Code of Conduct

of the ~~Police and Crime Commissioner~~PCC, or whether it relates to operational matters of the constabulary, ~~and or~~ operational policing matters in which the Police and Crime Commissioner has no authority;

- The remedies available to it;
 - All other relevant considerations.
- If, on considering the report, the ~~Complaints Subsub-c~~Committee feels that the matter needs to be determined under the informal resolution procedure, it will decide its course of action. In considering this action it shall have regard to the limits on investigation, referred to above.
- The ~~Complaints Subsub-c~~Committee will consider whether to devise an action plan (to be drawn up by the Panel's scrutiny officer) and in so doing will take into account any applicable guidance issued by the Secretary of State and may also consider any guidance issued by the IOPC pursuant to section 22 of the Police Reform Act 2002 on local resolution. Any such action plan will include an indicative timeframe.
- Any such action plan may include (for example):
- An explanatory letter being written by an officer of the Panel (or on behalf of the ~~Complaints Subsub-committee~~Committee),
 - An explanatory letter being written by an officer of the OPCC,
 - A suggested change to OPCC policy; or
 - A request that an apology is tendered (no apology may be tendered on behalf of the person complained against unless that person has admitted the alleged conduct and agreed to the apology).
- The ~~Complaints Subsub-c~~Committee will also decide whether it wishes to:
- reconvene to take any steps identified in the action plan,
 - authorise any named individual (who may not be a PCC, a DPCC or the Chief Executive of the ~~Office of the~~PCC) to take any steps in accordance with the action plan; or
 - refer the matter to the Panel recommending that the identified action be taken.
- Once the actions from the plan have been completed, the matter may be referred back to the ~~Complaints Ssub-c~~Committee or an authorised individual may determine that the matter has been resolved. The Panel's scrutiny officer must make a record of the outcome of the informal resolution as soon as practicable, normally within three clear working days, after the process is completed and provide copies to the complainant and the person complained against. The matter will then be closed.

- No part of the record may be published by the Complaints Sub-Committee, other than that required under the Local Government (Access to Information) Act 1985, unless, having given the parties an opportunity to make representations about the proposed publication and having considered any such representations, the Complaints Sub-Committee considers that publication is in the public interest.
- The Panel's scrutiny officer will prepare an update report to each annual general meeting of the Panel about all complaints considered in the preceding 12 months by the Complaints Sub-Committee, the action taken (including any obligations to act, or refrain from acting, that have arisen under the regulations, but have not yet been complied with or have been contravened) and the outcome of the process.

~~— If, at any stage, the IOPC informs the Panel that they require the complaint to be referred to them, or if the Complaints Sub-Committee decides that the complaint should be referred to the IOPC, the informal resolution process must be discontinued. The Complaints Sub-Committee should only decide that the complaint should be so referred if matters come to light during the informal resolution process which indicates the commission of a criminal offence, thus leading to the earlier decision as to whether or not the complaint was a serious complaint being reversed.~~

~~— At any stage, the Panel's scrutiny officer may seek legal advice from the Panel's legal adviser.~~

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HAMPSHIRE POLICE AND CRIME PANEL

Report

Date considered:	4 October 2019
Title:	Work Programme
Contact:	Democratic Services Officer to the Panel
Email	members.services@hants.gov.uk

1. Executive Summary

1.1. The purpose of this paper is to set out the work programme for the Panel.

2. Legislative Context

2.1. It is for the Panel to determine its number of meetings. It is anticipated that the Panel will require a minimum of four ordinary meetings in public in each municipal year to carry out its functions.

2.2. In addition to the scheduled ordinary meetings, additional meetings may be called from time to time, in accordance with the Panel's Rules of Procedure (see Rule 1).

2.3. The Panel may also be required to hold additional meetings should the Commissioner wish to appoint to specific posts within their staff, or should a non-serious complaint be made against the Commissioner which requires the full Panel to consider it.

3. Recommendations

3.1 That the work programme, subject to any recommendations made at the meeting, is agreed.

WORK PROGRAMME – POLICE AND CRIME PANEL

Appendix One

Item	Issue	Item Lead	Status and Outcomes	5 July 2019	4 October 2019	31 January 2020	13 March 2020
SCRUTINY ITEMS							
Precept	To consider and take a decision on the PCC's proposed precept	OPCC	To be considered January 2020			X	
OVERVIEW ITEMS							
Annual Report	To receive the annual report of the PCC for the previous year	OPCC	Annual report to be received October 2019		X		
Annual Report	To provide an overview of the PCPs work for the previous year.	PCP	Annual report to be considered October 201		X		

Item	Issue	Item Lead	Status and Outcomes	5 July 2019	4 October 2019	31 January 2020	13 March 2020
PCP Grant Budget	To agree the proposed budget for the next financial year, and to review the previous years spend	PCP	Budget for 2019/20 to be agreed October 2019		X		
ONGOING ITEMS OF INTEREST							
Collaboration	To work with other PCPs in the South to understand how PCCs are working in collaboration	PCP	Ongoing – update provided during Chairman’s announcements	X	X	X	X
Contact Management Platform (CMP)	To understand progress against delivery of the CMP, including budgetary implications.	OPCC	Ongoing – next date for consideration to be confirmed				
Commissioning Strategy	To understand the PCC’s commissioning strategy	OPCC	Ongoing – next date for consideration to be confirmed				

Item	Issue	Item Lead	Status and Outcomes	5 July 2019	4 October 2019	31 January 2020	13 March 2020
Estates Strategy	To understand progress made with the Estates strategy	OPCC	Ongoing – next date for consideration to be confirmed				
GOVERNANCE ITEMS							
Complaints Protocol Update	To review and agree a revised complaints protocol	PCP	To review the complaints protocol following the Chairman's annual complaints review meeting.		X		
Election of Chairman / Vice Chairman	Election of Chair and Vice Chairman for 2019/20	PCP	Occurs at each AGM	X			
Complaints against the PCC	To provide an overview update annually on complaint activity	PCP	To be reviewed at each AGM.	X			

Item	Issue	Item Lead	Status and Outcomes	5 July 2019	4 October 2019	31 January 2020	13 March 2020
STANDING ITEMS							
Police and Crime Plan Implementation	An update on the progress made with implementing the priorities of the Plan	OPCC	Monitoring implementation of the Police and Crime Plan	X	X	X	X
PROACTIVE SCRUTINY							
Enabling Effective and Efficient Policing	Proactive scrutiny review	PCP	Proactive scrutiny review being conducted from July 2018 to October 2019.	X	X	X	X

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HAMPSHIRE POLICE AND CRIME PANEL

Report

Date considered:	4 October 2019
Title:	Work Programme
Contact:	Democratic Services Officer to the Panel
Email	members.services@hants.gov.uk

1. Executive Summary

1.1. The purpose of this paper is to set out the work programme for the Panel.

2. Legislative Context

2.1. It is for the Panel to determine its number of meetings. It is anticipated that the Panel will require a minimum of four ordinary meetings in public in each municipal year to carry out its functions.

2.2. In addition to the scheduled ordinary meetings, additional meetings may be called from time to time, in accordance with the Panel's Rules of Procedure (see Rule 1).

2.3. The Panel may also be required to hold additional meetings should the Commissioner wish to appoint to specific posts within their staff, or should a non-serious complaint be made against the Commissioner which requires the full Panel to consider it.

3. Recommendations

3.1 That the work programme, subject to any recommendations made at the meeting, is agreed.

WORK PROGRAMME – POLICE AND CRIME PANEL

Appendix One

Item	Issue	Item Lead	Status and Outcomes	5 July 2019	4 October 2019	31 January 2020	13 March 2020
SCRUTINY ITEMS							
Precept	To consider and take a decision on the PCC's proposed precept	OPCC	To be considered January 2020			X	
OVERVIEW ITEMS							
Annual Report	To receive the annual report of the PCC for the previous year	OPCC	Annual report to be received October 2019		X		
Annual Report	To provide an overview of the PCPs work for the previous year.	PCP	Annual report to be considered October 201		X		

Item	Issue	Item Lead	Status and Outcomes	5 July 2019	4 October 2019	31 January 2020	13 March 2020
PCP Grant Budget	To agree the proposed budget for the next financial year, and to review the previous years spend	PCP	Budget for 2019/20 to be agreed October 2019		X		
ONGOING ITEMS OF INTEREST							
Collaboration	To work with other PCPs in the South to understand how PCCs are working in collaboration	PCP	Ongoing – update provided during Chairman’s announcements	X	X	X	X
Contact Management Platform (CMP)	To understand progress against delivery of the CMP, including budgetary implications.	OPCC	Ongoing – next date for consideration to be confirmed				
Commissioning Strategy	To understand the PCC’s commissioning strategy	OPCC	Ongoing – next date for consideration to be confirmed				

Item	Issue	Item Lead	Status and Outcomes	5 July 2019	4 October 2019	31 January 2020	13 March 2020
Estates Strategy	To understand progress made with the Estates strategy	OPCC	Ongoing – next date for consideration to be confirmed				
GOVERNANCE ITEMS							
Complaints Protocol Update	To review and agree a revised complaints protocol	PCP	To review the complaints protocol following the Chairman's annual complaints review meeting.		X		
Election of Chairman / Vice Chairman	Election of Chair and Vice Chairman for 2019/20	PCP	Occurs at each AGM	X			
Complaints against the PCC	To provide an overview update annually on complaint activity	PCP	To be reviewed at each AGM.	X			

Item	Issue	Item Lead	Status and Outcomes	5 July 2019	4 October 2019	31 January 2020	13 March 2020
STANDING ITEMS							
Police and Crime Plan Implementation	An update on the progress made with implementing the priorities of the Plan	OPCC	Monitoring implementation of the Police and Crime Plan	X	X	X	X
PROACTIVE SCRUTINY							
Enabling Effective and Efficient Policing	Proactive scrutiny review	PCP	Proactive scrutiny review being conducted from July 2018 to October 2019.	X	X	X	X

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